

Eve
2610

October 13, 2010

Amacon
Attention: Customer Service Department
37 Bay Street, Suite 400
Toronto, ON
M5J 3B2

Dear Sir/Madam:

I am the owner of suite # 2610 at 3515 Kariya Drive in Mississauga. Two months ago I noticed that my suite door lock was not working properly. Sometimes it gets stuck and it cannot be opened with the key. I spoke with my property manager. They inspected the door and told me to contact Amacon directly.

I have tried to contact you at 416.369.9069 and 905.232.4636 numerous times with no success. I have left many messages and I have not received a return call.

My door needs to be fixed immediately. If I don't hear from you in 60 days I will have the door repaired and send you the invoice for reimbursement.

I look forward to your prompt response.

Yours truly,



Mariana Henriquez
416.721.6344

cc. Amacon
911 Homer Street, Suite 300
Vancouver, BC V6B 2W6

Verum Est Property Management Limited
14-235 Industrial Parkway South
Aurora, ON L4G 3V5