



Oct 13 will

2908:
Even Response to Service
Request

October 12, 2010

UPLOAD to PMS

Mr. Mauro Teixeira
Unit: 2908
3515 Kariya Drive
Mississauga, Ontario
L5B 0C1

Re: Water Damage to Floor

Dear Resident(s):

We are writing to you with regards to your Work Order which was submitted to Amacon on July 9, 2010. Please be advised that your unit was inspected on July 12, 2010, July 13, 2010 and October 7, 2010 by Management and staff member of Amacon.

We would like to inform you that during our inspections we didn't find any signs of water damage from the common elements of the building on the ceiling, walls or the flooring of your unit. We just found some of the wood flooring pieces damaged. We have been informed by Amacon that the damage to your flooring is not covered under warranty. We would also like to inform you that as there is no signs of water damage been caused to your flooring from the common elements of the building, the Corporation is also not liable to repair your flooring.

Should you have any questions regarding this matter, please do not hesitate to contact Management Office at 905-232-2374 or Amacon Customer Service at (905)232-4636.

Thank you for your attention to this matter.

Yours truly,
VERUM EST PROPERTY MANAGEMENT LIMITED
Agents for and on behalf of P.S.C.C. 853



Parvi Kaur
Property Manager

cc: Grahme Walsh – Amacon
Ed Valencia – Amacon
File