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Eve: Response to a service lequest

October 13, 2010

Mr. Justin Godard Unit 206 3515 Kariya Drive Mississauga, Ontario L5B 0C1

Dear Mr. Godard:

We are writing to you with regards to your Work Order submitted on October 12, 2010 with respect to the problem with your hot water/cold water line for the washing machine. Please be advised that this problem is not covered by Amacon or the corporation, as this problem is not caused by the building.

Should you have any questions regarding this matter, please do not hesitate to contact me at (905)232-2374 or Amacon Customer Care at (905) 232-4636.

Thank you for your attention to this matter.

Yours truly,

VERUM EST PROPERTY MANAGEMENT LIMITED

Agent for and on behalf of P.S.C.C. No. 853

Per: Parvi Kaur Property Manager

Cc: Grahme Walsh - Amacon

File