3515 Kariya Dr #2910

Mississauga, Ontario

L5B 0C2

Dear Randall and Gracilyn Davis

We have received your service request regarding items that are listed by you to be defective. The following materials and workman ship coverage provided by Tarion warranty expired on July 20, 2010; item 4, 5, 6, 7, and 8, on your “additional outstanding items”. We are in the process of investigating the water penetration on the balcony to the bedroom glass.

Other items such as the storage cage in the basement, the toilet tank consisting of a foamy liquid, and the excessive noise above your suite can be directed to Property Management.

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit [www.tarion.com](http://www.tarion.com) construction performance guideline. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I’ll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Development Corp

Customer Service

