


A M A C O N

Warranty Services Work Order

L I V E W E L L

Phone: (905) 848-2069 Fax:(905) 848-2827

| | | |
|--------------------|--|---|
| Location | Eve - Tower: 1 - Unit: 2008 |  |
| Closing Date | 2008 - 3515 Kariya | |
| Date | 13Feb09 | |
| Contact Name(s) | Eric Lap Ki Chan | |
| Contact Telephone# | T & A Cleaning | |
| Company: | | |
| Attention: | | |
| Telephone: | 4 (16-) 782--239 | |
| Fax: | Warranty Services Department - Head Office | |
| From: | | |

Please complete the following items:

| Deficiency Number | Issue | Appointment | Notes |
|-------------------|--|-------------------------------------|-------|
| 11361 | MASTER BEDROOM- FLOORING- carpets have stains -see tape | <input checked="" type="checkbox"/> | |

Date Completed:
FEB/15/09

Amacon Customer Care Signature:
MEHRA
MMA

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.
Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 11361 Eve Ph 1 Lot 2008

A M A C O N

**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2869 Fax: (905) 848-2827

| | |
|---------------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | Metro Carpentry |
| Attention: | |
| Telephone: | |
| Fax: | (905) 738-4254 |
| From: | Warranty Services Department - Head Office |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|---|--|-----------------------|------------------------|
| 11342 | ✓ FOYER / ENTRY - DOORS: 1-large scratch bottom door see tape | | | Painters re paint door |
| 11344 | ✓ FOYER / ENTRY - DOORS: 2-marks on door see tape | | | Painters |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 11342/11344 Eve Ph 1 Lot 2008

A M A C O N**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2069 Fax: (905) 848-2827

| | |
|--------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | Metro Carpentry |
| Attention: | |
| Telephone: | |
| Fax: | (905) 738-4254 |
| From: | Warranty Services Department - Head Office |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|---|---|-----------------------|----------|
| 11342 | FOYER / ENTRY - DOORS: 1-large scratch bottom door see tape | X | | Painters |
| 11344 | FOYER / ENTRY - DOORS: 2-marks on door see tape | X | | Painters |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 11342/11344 Eve Ph 1 Lot 2008

A M A C O N

Warranty Services Work Order

L I V E W E L L

Phone: (905) 848-2069 Fax: (905) 848-2827

| | |
|--------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | Lisi Mechanical |
| Attention: | |
| Telephone: | |
| Fax: | (416) 674-5309 |
| From: | Warranty Services Department - Head Office |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|---|---|-----------------------|-------|
| 11348 | LIVING/DINING ROOM-ELECTRICAL/LIGHTING-fancoil missing filter -see tape | X | | |
| 11366 | MAIN BATHROOM- TOILET-toilet bowl scratched - -see tape | X | | |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

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ID# 11348/11366 Eve Ph 1 Lot 2008

A M A C O N**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2069 Fax: (905) 848-2827

| | |
|---------------------------|---|
| Location | <u>Eve - Tower: 1 - Unit: 2008</u> <u>2008 - 3515 Kariya</u> |
| Closing Date | <u>0000</u> |
| Date | <u>13Feb09</u> |
| Contact Name(s) | <u>Eric Lap Ki Chan</u> |
| Contact Telephone# | |
| Company: | <u>Kabinetz</u> |
| Attention: | <u>Paul Cammalleri</u> |
| Telephone: | |
| Fax: | |
| From: | <u>Warranty Services Department - Head Office</u> |

Please complete the following items:

| Deficiency Number | Issue | Appointment Date/Time | Notes |
|-------------------|---|-----------------------|-------|
| 11367 | KITCHEN- CABINETS- cabinet drawers not aligned -see tape | | |
| 11368 | KITCHEN- CABINETS: 1-kitchen island top right corner paint mark and chipped -see tape | | |
| 11370 | KITCHEN- COUNTERTOPS-kitchen island underneath silicon needed--see tape | | |

Date Completed: _____

Amacon Customer Care Signature: _____

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative **must** have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

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ID# 11367/11368/11370 Eve Ph 1 Lot 2008

A M A C O N

Warranty Services Work Order

L I V E W E L L

Phone: (905) 848-2069 Fax:(905) 848-2827

| | |
|--------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | JJ Home Products |
| Attention: | Rocky Favaro |
| Telephone: | |
| Fax: | (416) 798-7792 |
| From: | Warranty Services Department - Head Office |

| Please complete the following items: | | | |
|--------------------------------------|---|-----------------------|-------|
| Deficiency Number | Issue | Appointment Date/Time | Notes |
| 11362 | MASTER BEDROOM. CLOSET-left back corner wire shelving -- cracked - see tape | X | |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.
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ID# 11362 Eve Ph 1 Lot 2008

A M A C O N**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2069 Fax: (905) 848-2827

| | |
|--------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | Barwood Flooring |
| Attention: | |
| Telephone: | |
| Fax: | (416) 431-2393 |
| From: | Warranty Services Department - Head Office |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|--|---|-----------------------|-------|
| 11345 | LIVING/DINING ROOM- FLOORING-teacup cracked by entry - see tape | ✓ | | |
| 11346 | LIVING/DINING ROOM- FLOORING: 1-flooring scratched - -see tape | ? | | |
| 11347 | LIVING/DINING ROOM- FLOORING: 2-centre floor corner of board lifting | ✓ | | |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

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ID# 11345/11346/11347 Eve Ph 1 Lot 2008

A M A C O N**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2869 Fax: (905) 848-2827

| | |
|---------------------------|--|
| Location | Eve - Tower: 1 - Unit: 2008 |
| Closing Date | 2008 - 3515 Kariya |
| Date | 0000 |
| Contact Name(s) | 13Feb09 |
| Contact Telephone# | Eric Lap Ki Chan |
| Company: | Amacon Service |
| Attention: | Carlos Bravo |
| Telephone: | (905) 848-2827 |
| Fax: | |
| From: | Warranty Services Department - Head Office |

Please complete the following items:

| Deficiency Number | Basic | Appointment Date/Time | Note |
|-------------------|---|-----------------------|---|
| 11340 ✓ | FOYER / ENTRY - DOORS-doorframe ha excess paint - see tape | | |
| 11341 | FOYER / ENTRY - DOORS: 1-large scratch bottom door see tape | X | |
| 11342 | FOYER / ENTRY - DOORS: 2-marks on door see tape | X | |
| 11349 | LIVING/DINING ROOM- ELECTRICAL/LIGHTING-fancoil missing filter -see tape | X | |
| 11350 | LIVING/DINING ROOM- WINDOWS-balcony doorframe not finished - rightside by window -- metal showing -see tape | X | ALLAN windows |
| 11351 | LIVING/DINING ROOM- WINDOWS: 1-ALUMINUM casing bent and scratched -see tape | X | ALLAN windows |
| 11353 | LIVING/DINING ROOM- WINDOWS: 2-balcony threshold -- cracked seal-see tape | X | ALLAN weather strips |
| 11354 | LIVING/DINING ROOM- WALLS-small left wall leading to master paint patchy --see tape | ✓ | |
| 11355 | LIVING/DINING ROOM- WALLS: 1-large left wall paint patchy -see tape | X | Painters re paint wall |
| 11356 | MASTER BEDROOM- DOORS-doorframe cracked - see tape | ✓ | |
| 11357 | MASTER BEDROOM- DOORS-doorframe chipped see tape | ✓ | |
| 11358 | MASTER BEDROOM- DOORS: 2-door not staying closed | ✓ | |
| 11359 | MASTER BEDROOM- FLOORING-carpet has stains -see tape | ✓ | |
| 11363 | MASTER BEDROOM- ELECTRICAL/LIGHTING-light switch not flush -see tape | ✓ | |
| 11364 | BEN- ELECTRICAL/LIGHTING-cable outlet not flush -see tape | ✓ | |
| 11365 | MAIN BATHROOM- TUB-temperature control , faucet and showerhead - need silicon -see tape | ✓ | |
| 11369 | KITCHEN- COUNTERTOPS-kitchen island underneath silicon needed--see tape | X | |
| 11371 | KITCHEN- APPLIANCE-microwave light and fan unplugged | X | Whirlpool light on on vent close |

| | | | | | |
|---------|---|---|--|--|--|
| | for now -- stays on - see tape | X | | | |
| 11372 ✓ | KITCHEN- APPLIANCE: 1-fridge not plugged in -see tape | ✓ | | | |
| 11373 ✓ | KITCHEN- WALL S-bulkhead above microwave - both sides chipped --see tape | ✓ | | | |

Date Completed: Feb 14 2009

Amacon Customer Care Signature:



Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.
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Eye Ph 1 Lot 2008

A M A C O N**Warranty Services
Work Order**

L I V E W E L L

Phone: (905) 848-2069 Fax:(905) 848-2827

| | |
|---------------------------|---|
| Location | <u>Eve - Tower: 1 - Unit: 2008</u> <u>2008 - 3515 Kariya</u> |
| Closing Date | <u>0000</u> |
| Date | <u>13Feb09</u> |
| Contact Name(s) | <u>Eric Lap Ki Chan</u> |
| Contact Telephone# | <u>Allan Windows</u> |
| Company: | |
| Attention: | |
| Telephone: | <u>(905) 738-1988</u> |
| Fax: | <u>Warranty Services Department - Head Office</u> |
| From: | |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|---|---|-----------------------|-------|
| 11352 | LIVING/DINING ROOM-WINDOWS: 1-allUMINUM casing bent and scratched -see tape | X | | |

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

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ID# 11352 Eve Ph 1 Lot 2008

A M A C O N

31 March 2009

Eric Lap Ki Chan
50-23 Observatory Lane
Richmond Hill, Ontario
L4C 0M7

Via e-mail: laperic@yahoo.com

Re: 3515 Kariya Drive, Unit # 2008 – Eve – Mississauga
V/B # 33372 – Enrollment # 1512352

Dear Eric:

I am responding to your letter dated March 29, 2010 regarding your unit # 2008 located at 3515 Kariya Drive, Mississauga – the Eve and the 3rd reminder of Important Requests for the listed deficiencies with the following:

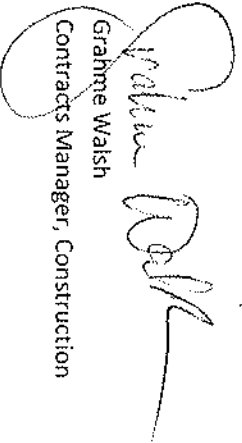
- 1) Dining Room floor (floor board lifting 1/8 of an inch at corner of kitchen counter and northern wall, around 1 foot from the wall and 2 feet from the counter. Mark Fritz, Customer Service Representative, has investigated the floor issue, found one board lifting and it will be rectified today, 19 March 2009. Please contact Grahme Walsh if you have further problems with your flooring and I will arrange for a meeting between yourself and Mark Fritz at your convenience (Monday to Friday). Subsequent to Mark Fritz's scheduled repair – Ede Valencia came to your unit 18 March 2010 and assessed the flooring and scheduled for a March 31, 2010 repair by Amacon's contractor.

As per the signed documentation (attached), you have accepted the repair and this letter is a confirmation to this affect. This item is now considered complete and is closed.

I can be reached at 416-369-9069 or at gwalsh@amacon.com with any further concerns.

Yours truly,

AMACON DEVELOPMENT (HURONTARIO) CORP.


Grahme Walsh
Contracts Manager, Construction

CC: Frank Da Silva, VP of Construction and Development
CC: Ed Valencia, Eve Customer Service
CC: Tarion



March 30, 2010
EVL

Eric Lap Ki Chan
3515 Kariya Dr. Suite 2008
Mississauga, Ont.
L5B 0C1
Phone: (647) 426-3691
E-mail: laperic@yahoo.com

Mar 29, 2010

Customer Service Representative
Amacon Development (Huronario) Corp.
2 Harbour Street, Toronto, Ont.
M5J 3B1
Tel: (905) 848-2069
Fax: (905) 232-4637
E-mail: evalencia@amacon.com

EVL
2008

Dear: Ed Valencia

**3rd Reminder of additional location found on hardwood floor deficiency
(Tarton Year End Warranty Form)**

Re: (3515 Kariya Drive #2008 Eve Mississauga) V/B # 33372 Enrolment # 1512352

Thanks again, you came over my unit and took some pictures on Mar 18, 2010 at 08:45am. However, I have not heard any respond from you since Mar 18, 2010.

I send an e-mail to Mark Fritz on Feb 22, 2010, (*see e-mail record pg. 3 of 5*) to notify an additional location on hardwood floor deficiency has been found and also I filled out the Amacon service request form at concierge desk on same day. I received an access agreement on Mar 05, 2010 to get in my unit for service on Mar 08 or Mar 09, 2010; and I left the access agreement at concierge desk on Mar 06, 2010. Unfortunately, there were no one showed up either Mar 08 or Mar 09, 2010.

I send an 2nd Reminder to Mark Fritz on Mar 09, 2010; but you were the one reply my e-mail and notify me Mark Fritz no longer in site, you are taking over has job. I forwarded all the e-mail, information and pictures on Mar 11, 2010. On Mar 12, 2010 you confirmed a service appointment which had been scheduled on Mar 17, 2010. Unfortunately, there were no one showed up again on Mar 17, 2010.

I am very disappointed all of the about experience from AMACON Development. I have removed all furniture and personal items from around area more than a month, which has been highly affected my living.

In addition, your sub-contractor left a container with 18L chemicals in my unit, after they repaired the hardwood floor deficiency at window side on Feb 22, 2010.

Please find enclosed pictures and e-mail record

I would appreciate your prompt attention. Would you please take care of my problem immediately. ***Please send me an E-mail to confirm that my request has been received and processing.*** If more information is required, please do not hesitate to contact me on my phone: (647) 426-3691 or at my E-mail: laperic@yahoo.com. Your help with this matter would be very much appreciated.

Sincerely

Eric Lap Ki Chan (Owner of #2008 Eve)
Mar 29, 2010

CC: Grahne Walsh, Contracts Manager (Amacon)
CC: Suzanne Tiffin, V.P. Customer Services (Tarton)

YAHOO! MAIL

RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Thursday, March 18, 2010 7:54 AM

From: "Ed Valencia" <evalencia@amazon.com>
To: "Eric Chan" <elapenc@yahoo.com>

Good Morning Eric,

Thank you for your e-mail. Would I be able to come up to your suite, in a little while? Are you home right now?

Please advise me!

Ed Valencia

Customer Care Representative

A M A C O N

L I V E W E L L

3515 Kariya Drive
Mississauga, Ontario, L5b 0C1
Tel. 905.848.2069
Fax. 905.232.4637
Email evalencia@amazon.com
Web, www.amazon.com

This e-mail is intended only for the named recipient(s) and may contain information that is privileged, confidential and/or exempt from disclosure under applicable law. No waiver of privilege, confidence or otherwise is intended by virtue of communication via the internet. Any unauthorized use, dissemination or copying is strictly prohibited. If you have received this e-mail in error, or are not named as a recipient, please immediately notify the sender and destroy all copies of this e-mail. Please be aware that internet communications are subject to the risk of data corruption and other transmission errors. For information of extraordinary sensitivity, we recommend that our clients use encryption software when they communicate with us by e-mail.

From: Eric Chan [mailto:elapenc@yahoo.com]
Sent: Thursday, March 18, 2010 2:26 AM
To: Ed Valencia
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Hi Ed

I have you found out yet. No one showed up in my unit on Mar 17th, 2010

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks
Eric

--- On Wed, 3/17/10, Ed Valencia <evalencia@amazon.com> wrote:

From: Ed Valencia <evalencia@amazon.com>
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: elapenc@yahoo.com
Received: Wednesday, March 17, 2010, 3:29 PM

Hi Eric, dave was suppose to take Barwood into your suite.

Please let me find out.

From: Eric Chan <laperic@yahoo.com>
To: Ed Valencia
Sent: Wed Mar 17 11:50:24 2010
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Hi Ed

There have no one showed up yet. 2:45pm Wednesday Mar 17th, 2010
Any misunderstanding, please advise

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks again

Eric Lap Ki Chan (Owner of #2008 Eve)
--- On Fri, 3/12/10, Ed Valencia <valencia@amacon.com> wrote:

From: Ed Valencia <valencia@amacon.com>
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: laperic@yahoo.com
Received: Friday, March 12, 2010, 4:04 PM

Good afternoon Eric,

Thank you for your e-mail and Sorry for my late response to your e-mail. I was just in meeting throughout last 2 days. Barwood was notified about your concern and they confirmed appointment.

Have yourself a nice weekend.

Ed Valencia
Customer Care
Tel: (905) 848-2069
Fax (905) 232-4637
E-mail: valencia@amacon.com

From: Eric Chan <laperic@yahoo.com>
To: Ed Valencia
Sent: Thu Mar 11 10:17:22 2010
Subject: RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
Hi Ed

Thank you and appreciate your help and arrangement, repairing the hardwood floor deficiency in my dining room.

On Wednesday Mar 17th to do the repairs is OK for me.

You have access into my suite to get the hardwood floor done.

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks again

Eric Lap Ki Chan (Owner of #2008 Eve)

--- On Thu, 3/11/10, Ed Valencia <valencia@amacon.com> wrote:

From: Ed Valencia <valencia@amacon.com>
Subject: RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: "Eric Chan" <laperic@yahoo.com>
Received: Thursday, March 11, 2010, 8:37 AM

I have removed all furniture and personal items from around location.
I would appreciate your prompt attention, and Thank you
Eric

Instant message from any web browser! Try the new [Yahoo! Canada Messenger for the Web BETA](#)

Be smarter than spam. See how smart SpamGuard is at giving junk email the boot with the [All-new Yahoo! Mail](#)

Be smarter than spam. See how smart SpamGuard is at giving junk email the boot with the [All-new Yahoo! Mail](#)

Ask a question on any topic and get answers from real people. [Go to Yahoo! Answers.](#)

Looking for the perfect gift? [Give the gift of Flickr!](#)

Eric Lap Ki Chan
3515 Kariya Dr. Suite 2008
Mississauga, Ont.
L5B 0C1
Phone: (647) 426-3691
E-mail: laperic@yahoo.com

Mar 29, 2010

Customer Service Representative
Amacon Development (Hurontario) Corp.
2 Harbour Street, Toronto, Ont.
M5J 3B1
Tel: (905) 848-2069
Fax: (905) 232-4637
E-mail: evalencia@amacon.com

Dear: Ed Valencia

**3rd Reminder of additional location found on hardwood floor deficiency
(Taron Year End Warranty Form)**

Re: (3515 Kariya Drive #2008 Eve Mississauga) V/B # 33372 Enrolment # 1512352

Thanks again, you came over my unit and took some pictures on Mar 18, 2010 at 08:45am. However, I have not heard any respond from you since Mar 18, 2010.

I send an e-mail to Mark Fritz on Feb 22, 2010, (*see e-mail record pg.3 of 5*) to notify an additional location on hardwood floor deficiency has been found and also I filled out the Amacon service request form at concierge desk on same day. I received an access agreement on Mar 05, 2010 to get in my unit for service on Mar 08 or Mar 09, 2010; and I left the access agreement at concierge desk on Mar 06, 2010. Unfortunately, there were no one showed up either Mar 08 or Mar 09, 2010.

I send an 2nd Reminder to Mark Fritz on Mar 09, 2010; but you were the one reply my e-mail and notify me Mark Fritz no longer in site, you are taking over has job. I forwarded all the e-mail, information and pictures on Mar 11, 2010. On Mar 12, 2010 you confirmed a service appointment which had been scheduled on Mar 17, 2010. Unfortunately, there were no one showed up again on Mar 17, 2010.

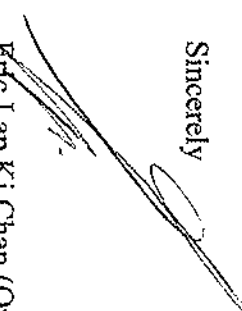
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In addition, your sub-contractor left a container with 18L chemicals in my unit, after they repaired the hardwood floor deficiency at window side on Feb 22, 2010.

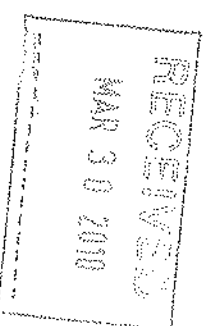
Please find enclosed pictures and e-mail record

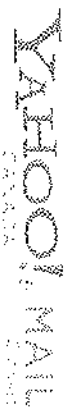
I would appreciate your prompt attention. Would you please take care of my problem immediately. ***Please send me an E-mail to confirm that my request has been received and processing.*** If more information is required, please do not hesitate to contact me on my phone: (647) 426-3691 or at my E-mail: laperic@yahoo.com. Your help with this matter would be very much appreciated.

Sincerely


Eric Lap Ki Chan (Owner of #2008 Eve)
Mar 29, 2010

CC: Grahame Walsh, Contracts Manager (Amacon)
CC: Suzanne Tiffin, V.P. Customer Services (Taron)





RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Thursday, March 18, 2010 7:54 AM

From: "Ed Valencia" <evlencia@amacn.com>
To: "Eric Chan" <claperic@yahoo.com>

Good Morning Eric,

Thank you for your e-mail. Would I be able to come up to your suite, in a little while? Are you home right now?

Please advise me!

Ed Valencia

Customer Care Representative



L I V E W E L L

3615 Kariya Drive
Mississauga, Ontario, L5b 0C1
Tel. 905.848.2063
Fax. 905.232.4637
Email evlencia@amacn.com
Web. www.amacn.com

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From: Eric Chan [<mailto:claperic@yahoo.com>]
Sent: Thursday, March 18, 2010 2:26 AM
To: Ed Valencia
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Hi Ed

Have you found out yet, No one showed up in my unit on Mar 17th, 2010

I can be reached at home: 647-426-3691 and my cell: 416-708-2617

Thanks
Eric

--- On Wed, 3/17/10, Ed Valencia <evlencia@amacn.com> wrote:

From: Ed Valencia <evlencia@amacn.com>
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: claperic@yahoo.com
Received: Wednesday, March 17, 2010, 3:29 PM

Hi Eric, dave was suppose to take Barwood into your suite.

Please let me find out.

From: Eric Chan <laperic@yahoo.com>
To: Ed Valencia
Sent: Wed Mar 17 11:50:24 2010
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Hi Ed

There have no one showed up yet. 2:45pm Wednesday Mar 17th, 2010
Any misunderstanding, please advise

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks again

Eric Lap Ki Chan (Owner of #2008 Eve)
--- On Fri, 3/12/10, Ed Valencia <valencia@amacon.com> wrote:

From: Ed Valencia <evalencia@amacon.com>
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: laperic@yahoo.com
Received: Friday, March 12, 2010, 4:04 PM

Good afternoon Eric,

Thank you for your e-mail and Sorry for my late response to your e-mail. I was just in meeting throughout last 2 days. Barwood was notified about your concern and they confirmed appointment.

Have yourself a nice weekend.

Ed Valencia
Customer Care
Tel: (905) 848-2069
Fax (905) 232-4637
E-mail: evalencia@amacon.com

From: Eric Chan <laperic@yahoo.com>
To: Ed Valencia
Sent: Thu Mar 11 10:17:22 2010
Subject: RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
Hi Ed

Thank you and appreciate your help and arrangement, repairing the hardwood floor deficiency in my dining room.

On Wednesday Mar 17th to do the repairs is OK for me.
You have access into my suite to get the hardwood floor done.

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks again

Eric Lap Ki Chan (Owner of #2008 Eve)

--- On Thu, 3/11/10, Ed Valencia <valencia@amacon.com> wrote:

From: Ed Valencia <evalencia@amacon.com>
Subject: RE: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)
To: "Eric Chan" <laperic@yahoo.com>
Received: Thursday, March 11, 2010, 8:37 AM

Hi Eric,

Following my early e-mail, I just contacted the trade (Barwood) spoke to the Supervisor. Addressed the concern and the urgency of your case. How is Wednesday March 17th for the trade to come in into your suite to do the repairs?

Please advise me so I can let them know!

Ed Valencia

From: Eric Chan [mailto:erichc@yahoo.com]
Sent: Wed 3/10/2010 11:56 PM
To: Ed Valencia
Subject: Re: 2nd Reminder of Additional location on hardwood floor (#2008 Eve)

Hi Ed

Have you found my father yet. There are all the information, e-mail and pictures, you may need. I did show Dave the additional location on hardwood floor deficiency in dining room on Feb 22, 2010.

Would you please arrange some time meet together and I will show you. This Wednesday, Thursday and Friday before 02:40pm is good for me.

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Appreciate your prompt attention
Eric Lap Ki Chan (Owner of #2008 Eve)

-on Feb 22, 2010

Hi Mark

I found additional location on hardwood floor deficiency in dining room, at the corner of kitchen counter and northern wall, around 4'feet from the wall and between 1'foot to 5'feet from counter.

When I move around my boxes area in dining room, there is seem starting the same problem on hardwood floor, same as window side six month ago. After vacuum, little bit of top layer peel-off. I've tried giving you some picture but the problem couldn't show on picture.

Would you please arrange some time meet together and I will show you. Monday 22nd and Tuesday 23rd before 02:30pm is good for me.

I can be reached at home: 647-426-3691 and my cell: 416-708-8617

Thanks
Eric
-on Feb 13, 2010

I have removed all furniture and personal items from around location.
I would appreciate your prompt attention, and Thank you
Eric

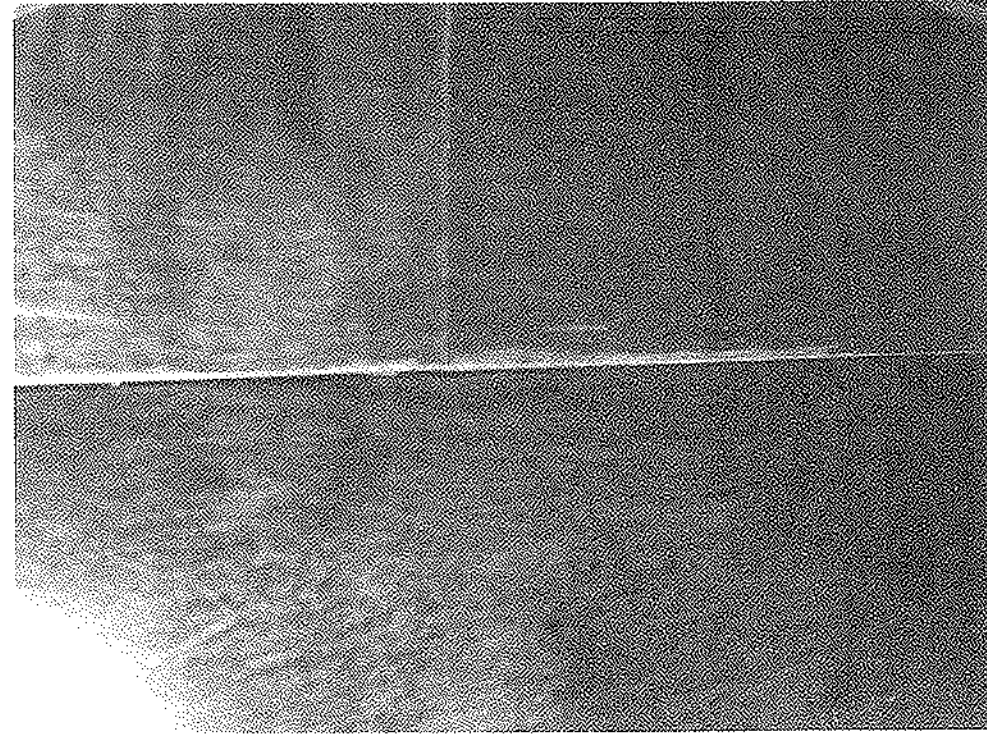
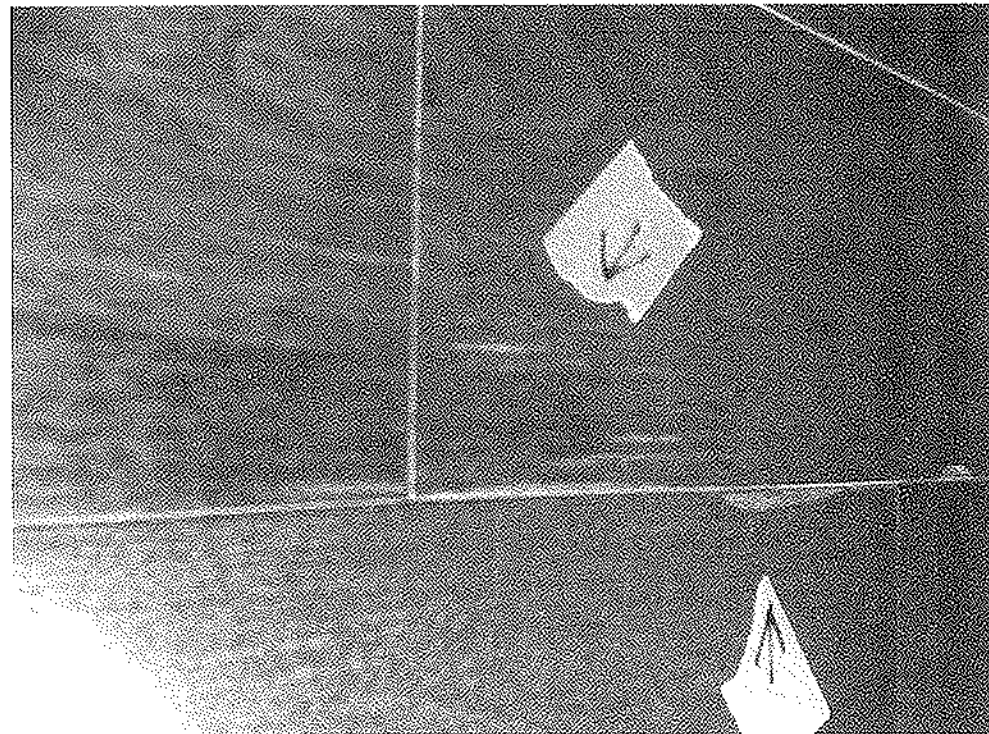
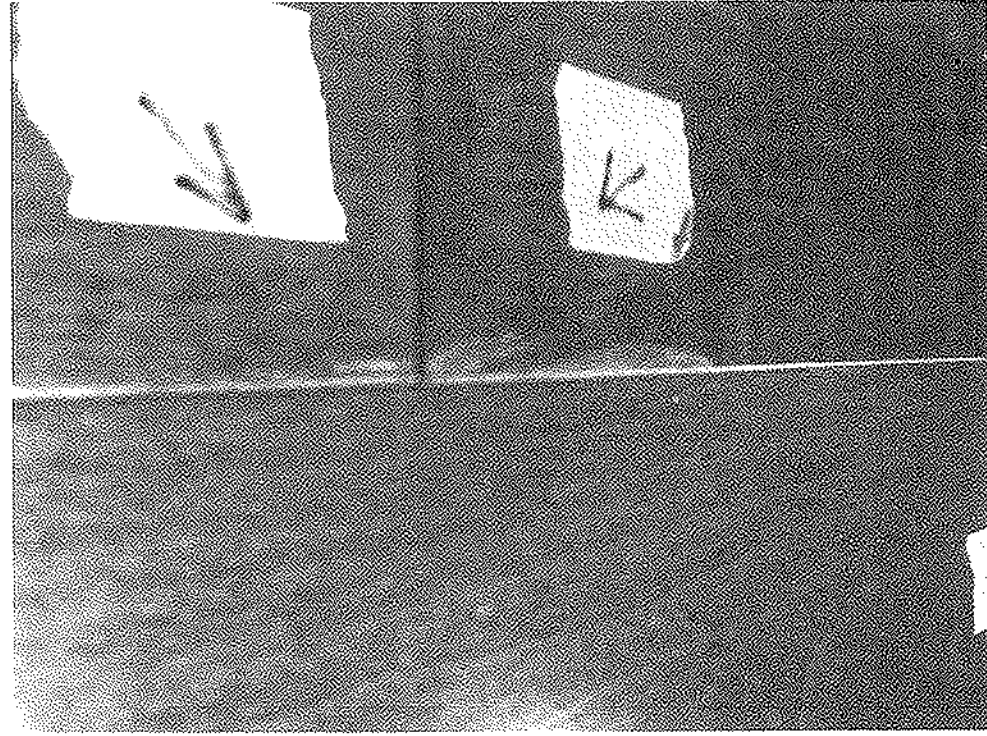
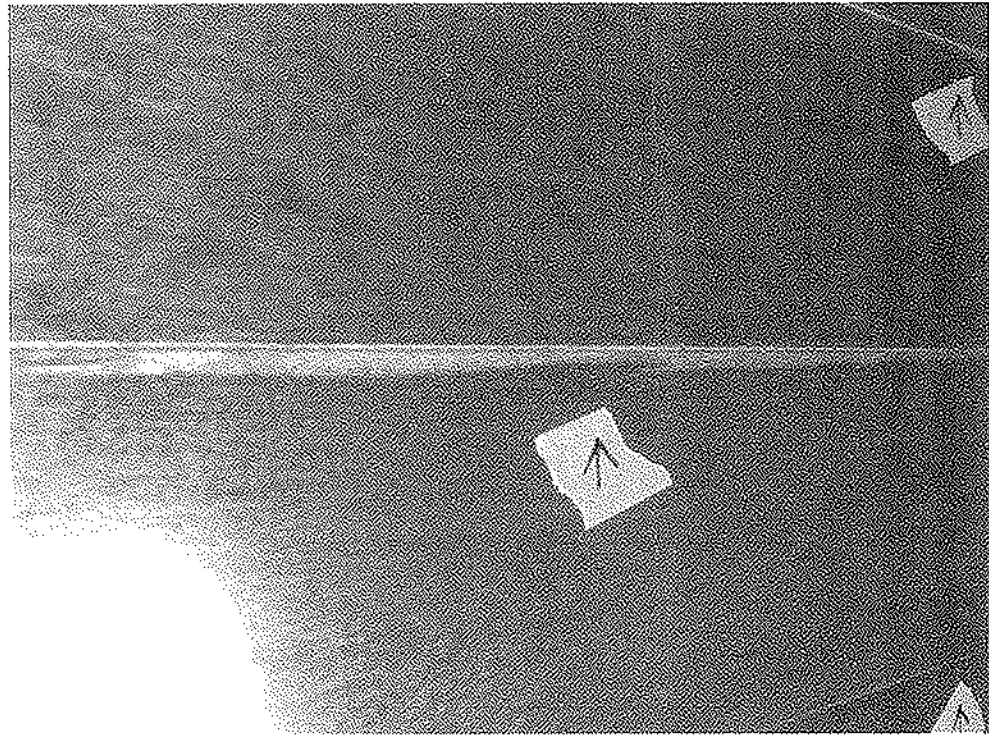
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STATUTORY WARRANTY FORM

III TARIION Year-End Form

NOTICE (OWNERS) REQUIRED FIRST

TO NOTIFY TARIION OF OUTSTANDING WARRANTY ITEMS, COMPLETE AND SUBMIT THIS FORM
IN THE FINAL 30 DAYS OF THE FIRST YEAR OF POSSESSION OF YOUR HOME
YOU MAY SUBMIT ONLY ONE YEAR-END FORM

Submit this Form to the Taron Customer Centre, located at 5150 Yonge Street, Concourse Level, Toronto, Ontario M2N 6L8, in person, by mail or courier, or by fax to 1-877-864-9710. See your Homeowner Information Package for details about submitting this Form. Send a copy of the completed Form to your Builder and keep a copy for yourself. Please print all information.

Home Identification Information (Refer to your Certificate of Completion and Possession to complete this box.)

| | | | | | |
|---|-----------------------|----------------------------------|-----------|--------------------------|-----------|
| Date of Possession (YYYY/MM/DD) | 2009/02/17 | Vendor/Builder # | 33372 | Enclosed # | 1512362 |
| City/Town | MISSISSAUGA | Postal Code | L5B 0C1 | Ex # | |
| Street Name | KARIYA DRIVE | Condo Suite # (if applicable) | 2008 | Project/Subdivision Name | |
| Homeowner's Name | ERIC LAP KI CHAN | Homeowner's Name (if applicable) | | Daytime Phone Number | () - () |
| Residing Phone Number | (647) 426-3691 | Evening Phone Number | () - () | Fax Number | () - () |
| Celling Phone Number | () - () | | | | |
| Car Number | | | | | |
| Email Address | LAPERIK @ YAHOO . COM | Email Address | | | |
| Check this box if you are not the original registered homeowner | | | | | |

Mailing Address for Correspondence to Homeowner (if different from City Address above)

| | | | | |
|---------------|-------------|-----------|----------|-------------|
| Street Number | Street Name | City/Town | Province | Postal Code |
| | | | | |

RECEIVED
FEB 14 2010
TARIION

Condo Suite #
(if applicable)

TARN-YRND-03 02

Page 1 of 2

You may submit only one Year-End Form, so be sure it is complete.

It is not valid until you accept and act on the first Year-End Form that has been properly submitted on line.

Outstanding Items

List all outstanding items covered by the statutory warranty in the table below. If you are reporting a Special Seasonal Item, please also check the box below. If you require more space, please make copies of this page, number them and attach them to this Statutory Warranty Form.

Check this box to report an outstanding Special Seasonal Item such as grading, sodding, walkways or paving. Please also provide details below.

| Item # | Room/Location | Description |
|--------|---------------|--|
| 1 | Backyard | Backyard floor in living room, 2nd floor, has been found cracks and door. Top water pedoff along window and balcony door. |
| 2 | Cabinet door | Cabinet door not closing properly on left side under the sink door. |
| | UPONE | MARCH 31st, 2010 @ 9:45 AM (Repair) |
| | | BALWOOD FLOORING ASSESSOR CLIENT'S CONCERNS REASON OF DISCOLORATION OF HARDWOOD - WATER PENETRATION RESULT - AS A COURTESY WE CHANGE PLACES DAMAGED BY WATER. CLIENT'S RESPONSIBILITY ALSO OTHER CONCERNS WERE SETTING FIXED. UNDER SIGN BY CLIENT STATUS ALL WORK IS DONE. ALL ITEM COMPLETE. |

The items specified on this Statutory Warranty Form constitute a complete list of all known warranty items which are outstanding and have not been resolved by the Builder to date.

Homeowner's Signature

MARCH 31/10

MARCH 31/2010

Homeowner's Signature (if applicable)

2010/03/13
Date of Signature (MMYYMMDD)

Remember to send a copy of this completed Form to your Builder!

Please note that you should allow your Builder's representatives or subcontractors access to your home during regular business hours at a mutually acceptable time arranged in advance, in order to complete the necessary work. Failure to do so may jeopardize your warranty rights.

TA8N-YRND-03 02

Page 2 of 2

For additional information about the home warranty protection, visit our website at www.amacon.com or call us at 1-877-9TAMACON (1-877-982-7466).

Forms - Work Order

Page 1 of 1

A M A C O N**Warranty Services
Work Order**

Phone: (905) 848-2069 Fax: (905) 848-2827

L I V E W E L L

| | |
|--------------------|---|
| Location | <u>Eve - Tower: 1 - Unit: 2008</u> <u>2008 - 3515 Kariya</u> |
| Closing Date | <u>0000</u> |
| Date | <u>23Mar10</u> |
| Contact Name(s) | <u>Eric Lap Ki Chan</u> |
| Contact Telephone# | <u>Barwood Flooring</u> |
| Company: | |
| Attention: | |
| Telephone: | |
| Fax: | <u>(416) 431-2393</u> |
| From: | <u>Warranty Services Department - Head Office</u> |

Please complete the following items:

| Deficiency Number | Issue | | Appointment Date/Time | Notes |
|-------------------|--|-------------------------------------|-----------------------|-------|
| 18463 | Living Room- Floor is lifting. item from PDI | <input checked="" type="checkbox"/> | 03/31/10 | Done |

Date Completed:

March 31, 10

Amacon Customer Site Signature:



Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

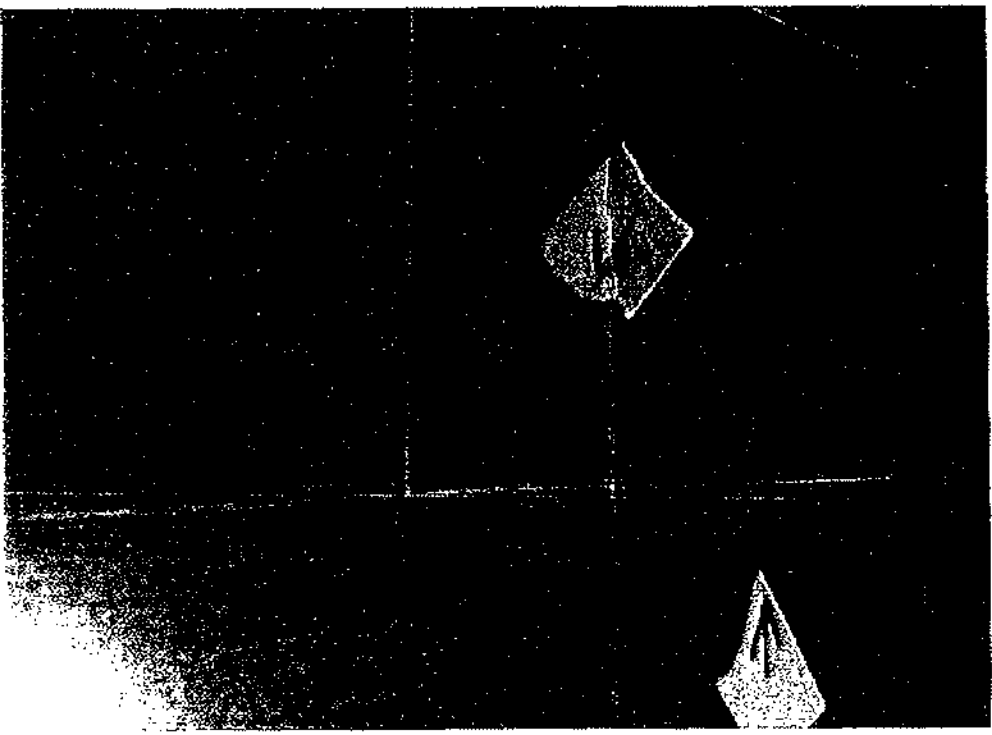
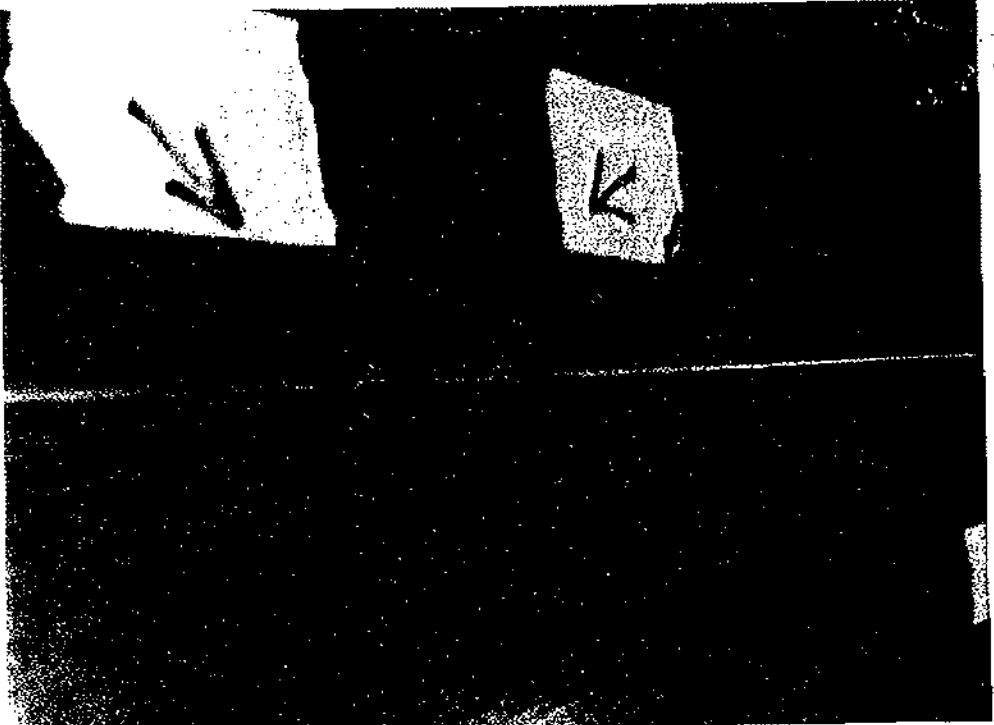
Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

Back - Forms Menu

ID# 18463 Eve Ph 1 Lot 2008

(H) 647-426-3691
(C) 416-708-8617.

https://ams.mosnecin.com/amacon/builder/AMAServiceCall.php3?var_Centre=Eve&va... 3/23/2010



Eric Lap Ki Chan
3515 Kanya Dr Suite 2008
Mississauga, Ont
L5B 0C1
Phone (647) 426-3691
E-mail lapette@yaluo.com

Feb 13, 2010

Customer Service Representative
Amason Development (Huronario) Corp
2 Harbour Street, Toronto, Ont M5J 3B1
Phone 416-369-9069
Fax 416-369-9068

Dear Mark Fritz


Tarton Year End Warranty Form
Re (3515 Kanya Drive #2008 Eve Mississauga) V/B # 33372 Enrolment # 1512352

- * **Hardwood Floor**
Hardwood floor in living room, have been found cracks, lifting and top layer peel-off, along window and balcony door *Don't*
- * **Cabinet door**
Cabinet door not closing properly, on left side under the sink *Don't*

Please find enclosed pictures

I would appreciate your prompt attention. Would you please take care of my problem immediately *Please send me an E-mail to confirm that my request has been received and processing.* If more information is required, please do not hesitate to contact me on my phone (647) 426-3691 or at my E-mail lapette@yaluo.com Your help with this matter would be very much appreciated

Sincerely


Eric Lap Ki Chan (Owner of #2008 Eve)
Feb 13, 2010

CC: Graham Walsh, Contracts Manager
CC: Tarton