

ATTN : AMACON INC - EVE CONDO MANAGEMENT

Date: Feb 11, 2010

RE: Heating control unit & Window

Address : 3515 Kariya Dr. Unit 2609 Mississauga, ON

Unit Owner: Unyong T. Jang

To whom it may concern,

In the pass 2 to 3 months I, the unit owner, have requested for the heating unit to be repaired. The heating unit in the living room hasn't been working for several months. Also, the living window and 2nd bedroom window doesn't fit properly so there is drift coming through especially the living room window. Initially, the heating control was repaired but it has only worked for couple days or may have been a week before it needed another repair.

The last request was sent in January 2010 and after making another paper work request, they finally notified me that the parts are in order which understandable but it has been over 2 weeks and haven't heard anything from the Amacon nor management office. It is winter season and we have no heat at our living room and this matter should be addressed ASAP.

This is my second notice to Amacon and I hope this letter could initiate faster service. Otherwise I would like this matter to bring up to the head office.

Sincerely,



Unyong Tina Jang

Unit 2906 Owner

Tele (416) 942-3937

RECEIVED

FEB 12 2010