

March 8, 2011

Zhao Hua Wang / Fei Zheng  
3525 Kariya Drive, Unit # 2706  
Mississauga, Ontario  
L5B 0C2

Dear Homeowner:

**Re: Elle – 3525 Kariya Drive, Unit 2706, regarding the submitted 30 Day Form**

In regards to your 30 day form, the deficiencies from your list have been grouped into the following categories:

**A. ITEMS TO BE RECTIFIED**

*Arrangements will be made for the items in this category to be repaired.*

**B. ITEMS TO BE INVESTIGATED**

*Items in this category require further investigation by an Amacon Customer Care Representative. Once these items have been investigated Amacon will advise if the items will be repaired or if they will not be remedied pursuant to the warranty and the rationale for such a decision.*

**C. ITEMS TO BE REVIEWED ON PRE-DELIVERY INSPECTION**

*As Amacon is not responsible for regular wear and tear, certain items will **only** be rectified if they were **noted on your original pre-delivery inspection** (i.e. scratches, etc.).*

**D. ITEMS THAT WILL NOT BE RECTIFIED**

*Certain items will not be rectified because they:*

- ♦ *are not warrantable*
- ♦ *meet or exceed the Industry Standards allowable*
- ♦ *were caused by a homeowner's failure to follow maintenance procedures, or to mitigate any damage.*

**E. ITEMS TO BE DIRECTED TO THE CONDOMINIUM CORPORATION**

*Exterior areas, such as your balcony, are considered common property. This means that you have the exclusive right to use this area, but it is still considered to be common property. As common property is the property of all owners at Elle, we must receive requests in this regard from the Condominium Corporation as they act on behalf of all owners. Please be assured that the Condominium Corporation will contact us regarding any necessary items.*

\*Please note that cracks in drywall will only be repaired if they are due to settlement. Drywall deficiencies to be repaired will be left sanded and ready to paint. **Amacon does not repaint.**