Grahme Walsh

From: Grahme Walsh

Sent: Monday, April 11, 2011 12:44 PM

To: Mark Fritz Subject: RE: Elle - 610

That is right - until we here the report from the PM

From: Mark Fritz

Sent: Monday, April 11, 2011 12:42 PM

To: Grahme Walsh Subject: Re: Elle - 610

Yes I know that, so were not Touching it right? Her beef is with PM

From: Grahme Walsh

To: Mark Fritz

Sent: Mon Apr 11 09:39:32 2011

Subject: Elle - 610

The repairs are scheduled by Property management - this was an unit affected by the leak

Deficiency History Lot:610 Elle - Phase: Elle

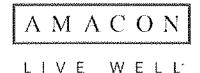
<u>Work</u> <u>Order</u> <u>Date</u>	<u>Type</u>	<u>Deficiency Description</u>	<u>Trade</u>	Close Date or Status	Days Open
14Dec10	30-Day	Kitchen- kitchen countertop has a visible dent	Tile Source	07Apr11	114
<u>040ct10</u>	Customer Service Request	Kitchen- front of fridge door scratched	Amacon Head Office	14Dec10	71
040ct10	Customer Service Request	Foyer- door needs stopper	Metro Carpentry	14Dec10	7 1
04 <u>0ct10</u>	Customer Service Request	Kitchen- gap at bottom of sink cabinet on the back	Cartier Kitchens	180ct10	14
22Sept10	PDI	FOYER / ENTRY- WALLS-scraped wall & baseboard left of washrm entry door	Amacon Service	27Sept10	5
22Sept10	PDI	FOYER / ENTRY- DOORS-entry doorframe $\&$ dooR need paint t/u $\&$ nail pops where maRKed.	Amacon Service	27Sept10	5
22Sept10	PDI	FOYER / ENTRY- CLOSET-closet doors need to be adjusted	Amacon Service	27Sept10	5
22Sept10	PDI	FOYER / ENTRY- ELECTRICAL/LIGHTING-paint on light fixture.	Amacon Service	27Sept10	5
22Sept10	₽DI	LIVING/DINING ROOM- FLOORING-marks on hardwood panels -middle of liVing area. 3 panels frm window	Barwood Flooring	29Nov10	68
22Sept10	PDI	LIVING/DINING ROOM: WALLS-visible lines & nails in baseboards	Amacon Service	275ept10	5

		through out.			
22Sept10	PDI	LIVING/DINING ROOM- WALLS: 1-multiple dents in wall where Marked	Amacon Service	27Sept10	5
22Sept10	PDI	LIVING/DINING ROOM- WALLS: 2-damage below balcony door	Amacon Service	27Sept10	5
22Sept10	PDI	LIVING/DINING ROOM- WALLS: 3-black marks left of balcony door @ ceiling	Amacon Service	27Sept10	5
22Sept10	PDI	LIVING/DINING ROOM- WALLS: 4-damage wall around cable jack & electrical outlet left of cable jaCK	Amacon Service	275ept10	5
22Sept10	PDI	MASTER BEDROOM- WALLS-damage below window	Amacon Service	27\$ept10	5
22Sept10	PDI	MASTER BEDROOM- WALLS: 1-patch below electrical outlet left of window not finished.	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- DOORS-inner side of dooRfRaMe damaged where marked	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM-DOORS: 1-Inner & outer door has rough Patches	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- DOORS: 2-inner doorframe left side scraped where marKed.	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- CLOSET-outer dooRframe damaged lower right Side.	Metropolitian Home Products	275ept10	5
22Sept10	PDI	MASTER BEDROOM- CLOSET: 1-paint t/u baseboards	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- CLOSET: 2-black mark on wall	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- CLOSET: 3-repaint access panel	Amacon Service	27Sept10	5
22Sept10	PDI	MASTER BEDROOM- WINDOWS-scratches through out window frame	Amacon Service	27Sept10	5
22Sept10	PDI	DEN- WALLS-gap around phone Jack.	Amacon Service	27Sept10	5
	PDI	DEN WALLS 4 points // Secured phonograph Colorate and author			S\$\$2555
22Sept10	PUI	DEN- WALLS: 1-paint t/u around phone jack & electrical outlet.	Amacon Service	27Sept10	5
22Sept10	PDI	DEN- WALLS: 2-wall right of Closet has dents & scratches where marked.	Barwood Flooring	27Sept10 27Sept10	5 5
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22Sept10	PDI	KITCHEN- CABINETS: 8-far right of sink Need to be adjusted.	Cartier Kitchens	18Oct10	26
22Sept10	PDI	KITCHEN- COUNTERTOPS-scratched edge Closest to living area left	Cartier Kitchens	180ct10	26
zzaeputo	FUI	Side -marked	Cartier Attitiens	100010	20
22Sept10	PDI	KITCHEN- APPLIANCE-fridge door scratched	Whirlpool Canada	14Dec10	83
22Sept10	PDI	KITCHEN- APPLIANCE: 1-paint splatter On fridge.	Amacon Service	27Sept10	5
22Sept10	PDI	KITCHEN- WALLS-baseboard & quarter round paint t/u	Amacon Service	27Sept10	5
22Sept10	PDI	LAUNDRY CLOSETinside dryer dirty -yellow marks	Amacon Service	180ct10	26
22Sept10	PDI	LAUNDRY CLOSET- DOORS-paint t/u outer entry door	Amacon Service	27Sept10	5
22Sept10	PDI	BALCONYdoor has paint splatteR & needs to be cleaned.	Amacon Service	27Sept10	5

GRAHME WALSH

CONTRACTS/ CUSTOMER SERVICE MANAGER, CONSTRUCTION

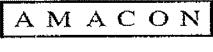


37 Bay Street, Suite 400, Toronto, ON, M5J 3B2

Tel. 416.369.9069 Fax. 416.369.9068

Email. gwalsh@amacon.com Web. www.amacon.com

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LIVE WELL

AMACON CONSTRUCTION SERVICE REQUEST FORM

PLEASE FAX TO 416 369-9068

NAME:	CARM lassone		SUITE:	610]		
TEL:	416-568-0188		BUS. TEL				
Cell:	.	,	e-mail:				
Project:			Address:		<u> </u>		
DATE OF	REQUEST: Apr <u>. 11'20</u>)1(Permission	to enter:	YES X	NO NO	
Your reque unless note an Amacor immediat	yed by an Amacon Customer Care Rost must be based on the Tarion War at time of the PDI (Pre-Delivery In Representative as soon as a possible of 1905) 232-2631 - 24 / hours. It is indelines, please see Property Management	ranty gui nspectior le. If this f your col	delines - scrat i). Your reques is an <u>Emergen</u> ncern falls und	thes, nicks, dent t will be reviewe cy please contac er the Common	ts are not wa ed and addre et your conci . Area Eleme	arrantable, essed by erge nt	
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3	Front Door Front 1001	Lowe House	r nght	hand c	topaur	invesh	Common street
3	Front Door Front 1001	Lowe House	r nght	hand c	topaur	invesh	Common street just noise/ GW
3	Front Door Front 1001	Lowe House	r nght	hand c	topaur	invesh	Common street just noise/ GW
3	Front Door Front 1001	Lowe House	r nght	hand c	topaur	invesh	Common street just noise/ GW

Grahme Walsh

From:

Grahme Walsh

Sent:

Monday, April 11, 2011 8:36 PM

To:

Mark Fritz Moe Santos

Cc: Subject:

Fw: FW: Elle #610

Mark:

Please review the mark ups in red from property management:

- 1) Property management
- 2) Please review all pdi, 30 day requests I have not noted any crack mirror/ cracked mirror slider
- 3) Property management
- 4) Investigate caulking?
- 5) Investigate this may or may not be related to our trades

Thanks

Grahme Walsh Contracts Manager Amacon Construction Ltd Cell: 647-333-4802 Office: 416-369-9069

From: Parvi Kaur <parvikaur@verumest.ca>

To: Grahme Walsh

Sent: Mon Apr 11 15:15:57 2011 **Subject**: re: FW: Elle #610

See my comments in red. This unit was damaged during flood. I think we should discuss about this unit, as I'm been in communication with the residents and some of the information you should be aware of.

Thank you,

Parvi Kaur Property Manager

Eden Park - P.S.C.C. No. 802

3504 Hurontario Street, Mississauga, ON, L5B 0B9

Tel: (905) 276-1908 Fax: (905) 276-9794

Eve - P.S.C.C. No. 853

3515 Kariya Drive, Mississauga, ON, L5B 0C1

Tel: (905) 232-2374 Fax: (905) 232-1357

Elle - P.S.C.C. No. 889

3525 Kariya Drive, Mississauga, ON, L5B 0C2

Tel: (289) 521-1199

Fax: (289) 521-1400

Email: parvikaur@verumest.ca

Save a tree...please do not print this e-mail unless necessary.

Hey So I got a call from the owner of this unit

She has the following problems with her unit:

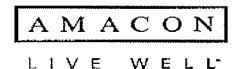
- -Baseboard behind toilet is damaged. flood related
- -Broken mirror behind closet(contractors broke it) none of our staff or contractor broke it
- -All Frame doors (top corner) damaged not related to flood
- -Baseboard around unit still have nail holes appearing (haven't been covered properly) might be related to us
- -her windows need caulking not related to us
- -Baseboards where they were cut are sticking out. ???

She has been dealing with property management but no one has helped her, she is very frustrated.





NAME: Carm Tassone



Mark bens.

Mark bens.

Review.

AMACON CONSTRUCTION SERVICE REQUEST FORM

PLEASE FAX TO 416 369-9068

SUITE:

610

IEE: (4756870188	-	BUS, IEL				
Cell:		.	e-mail:				
Project:			Address:	Market A			
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Your request unless noted an Amacon immediate	ed by an Amacon Customer Care Ret must be based on the Tarion Ward at time of the PDI (Pre-Delivery In Representative as soon as a possibly at (905) 232-2631 - 24 / hours. In the Index, please see Property Managed	ranty gui nspection le. If this f your coi	delines - scrato i), Your request is an <u>Emergenc</u> ncern falls unde	hes, nicks, den : will be review <u>w</u> please conta er the Commor	ts are not w ed and add ct your cond n Area Elem	varrantable, ressed by cierge ent	
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HOMEOWI	NER SIGNATURE	•	•	DATE:			

Complete Purchy purch



NAME: (ARH \ASS

TEL:

Cell:

AMACON CONSTRUCTION SERVICE REQUEST FORM

PLEASE FAX TO 416 369-9068

SUITE:

e-mail:

610

BUS. TEL

Project:	***************************************	Address:			<u>.</u>
DATE O	FREQUEST: Apr <u>. 11'-2</u> 0	◯	YES	NO	
Your reque unless not an Amacol immediat	est must be based on the Tarion Wo ed at time of the PDI (Pre-Delivery In Representative as soon as a possil tely at (905) 232-2631 - 24 / hours.	Representative, this form becomes proper pranty guidelines - scratches, nicks, dea inspection). Your request will be review ole. If this is an <u>Emorgency</u> please contail if your concern falls under the Commonagement to address your concerns or a	nts are not v ved and add act your con n Area Elem	varrantable, Iressed by cierge ient	
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Sent:

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To: Cc: Mark Fritz Moe Santos

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Grahme Walsh Contracts Manager Amacon Construction Ltd Cell: 647-333-4802 Office: 416-369-9069

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To: Grahme Walsh

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GRAHME WALSH

CONTRACTS/ CUSTOMER SERVICE MANAGER, CONSTRUCTION



LIVE WELL

37 Bay Street, Suite 400, Toronto, ON, M5J 3B2

Tel. 416.369.9069

Fax. 416.369.9068

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Outstanding Deficiencies Elle - Phase: Elle - Lot: 610

Elle - Phase: Elle - Lot: 610							
<u>Date</u> <u>Reported</u>	Type	Number	Deficiency Description	Trade Assigned	Add Trade	Appointment Date	
22Sept10	PDI	l	FOYER / ENTRY WALLS-scraped wall & baseboard left of washrm entry door	Amacon Service	Add	NoAppoint.	
22Sept10	PDI	2	FOYER / ENTRY DOORS-entry doorframe & dooR need paint t/u & nail pops where maRKed.	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	3	FOYER / ENTRY CLOSET-closet doors need to be adjusted	Amacon Service	Add	NoAppoint.	
22Sept10	PDI	4	FOYER / ENTRY ELECTRICAL/LIGHTING-/	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	5	LIVING/DINING ROOM FLOORING-marks on hardwood panels -middle of living area. 3 panels frm window	Barwood Flooring	<u>Add</u>	NoAppoint.	
22Sept10	PDI	6	LIVING/DINING ROOM WALLS-visible lines & nails in baseboards through out.	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	7	LIVING/DINING ROOM WALLS: 1-multiple dents in wall where Marked	Amacon Service	<u>Λdd</u>	ΝοΔρροίηι.	
22Sept10	PDI	8	LIVING/DINING ROOM WALLS: 2-damage Lelow balcony door	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	9	LIVING/DINING ROOM WALLS: 3-black /marks left of balcony door @ ceiling	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	10	LIVING/DINING ROOM WALLS: 4-damage wall around cable jack & electrical outlet left of cable jaCK	Amacon Service	<u>Add</u>	ΝοΔηροίηι,	
22Sept10	PDI	11	MASTER BEDROOM WALLS-damage below, window	Amacon Service	Add	NoAppoint.	
22Sept10	PD1	12	MASTER BEDROOM WALLS: 1-patch below electrical outlet left of window not finished.	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	13	MASTER BEDROOM DOORS-inner side of dooRfRaMe damaged where marked	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	14	MASTER BEDROOM DOORS: 1-Inner & Louter door has rough Patches	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	15	MASTER BEDROOM DOORS: 2-inner doorframe left side scraped where marKed.	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	16	MASTER BEDROOM CLOSET-outer dooRframe damaged lower right Side.	Metropolitian Home Products	<u>Add</u>	NoAppeint,	
22Sept10	PDI	17	MASTER BEDROOM CLOSET: 1-paint t/u /	Amaçon Service	<u> Add</u>	NoAppoint.	
22Sept10	PDI	18	MASTER BEDROOM CLOSET: 2-black mark on wall	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	19	MASTER BEDROOM CLOSET: 3-repaint // access panel	Amacon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	20	MASTER BEDROOM WINDOWS-scratches Z	Amacon Service	<u>Add</u>	<u> МоДрроіш,</u>	
22Sept10	PDI		TOTAL MARKO A A A A A A A A A A A A A A A A A A A	Appacon Service	Λdd	ΝοΑυροιης.	
22Sept10	PDI	22	DEN WALLS: 1-paint t/n around phone lack &	Amaçon Service	<u>Add</u>	NoAppoint.	
22Sept10	PDI	23	DEN WALLS: 2-wall right of Closet has dents & scratches where marked.	Barwood Flooring	<u>Add</u>	ΝοΑρροίου.	
22Sept10	PDI		DEN WALLS: 3-corners right of closet need 🖊	/	<u>Add</u>	NoAppoint.	
22Sept10	PDI	25	DEN WALLS: 4-corner left of bdrm entry door	Amacon Service	<u>Add</u>	NoAppoint.	

22Sept10	PDI	26	MAIN BATHROOM DOORS-damage door & Amacon Service doorframe through out Marked.	<u> Adc</u>	l NoAppoint.
22Sept10	PDi	27	MAIN BATHROOM TUB-gaps in caulKing Amacon Service	<u>Adc</u>	l NoAppoint.
22Sept10	PDI	28	MAIN BATHROOM COUNTERTOPS-right Control Line Side of counter top damaged& messy caulking	<u>Adc</u>	l NoAppoint,
22Sept10	PDI	29	MAIN BATHROOM FLOORING-paint on tiles Amaçon Service left side of tub.	<u>Adc</u>	l <u>NoAppoint</u>
22Sept10	PDI	30	MAIN BATHROOM ELECTRICAL/LIGHTING-paint on light Amacon Service switches	Ado	I <u> </u>
22Sept10	PDI	31	KITCHEN CABINETS-lower right edge of \nearrow Cartier Kitchens	Ado	<u> ΝοΔρροίης.</u>
22Sept10	PDI	32	KITCHEN CABINETS: 1-right of Microwave lower cabinet scratched in Side where marked Cartier Kitchens	Δdd	NoAppoint.
<u>22Sept10</u>	PIDI	33	KITCHEN CABINETS: 2-above microwave Cartier Kitchens	Add	l <u>NoAppoint.</u>
22Sept10	PDI	34	KITCHEN CABINETS: 3-left of microwave screws inside cabinet @ corner instead of back Cartier Kitchens	Add	NoAppoint.
22Sept10	PDI	35	KITCHEN CABINETS: 4-extra screw hole left side oo cabinet left of microwave. Cartier Kitchens	Add	NoAppoint.
22Sept10	PDI	36	KITCHEN CABINETS: 5-top drawer scratches Cartier Kitchens inside.	<u>Add</u>	NoAppoint.
22Sept10	PDI	37	KITCHEN CABINETS: 6-gap between back of <u>Cartier Kitchens</u> Kitchen island & quarter roundmiddle	Add	NoAppoint.
22Sept10	PDI	38	KITCHEN CABINETS: 7-below sink left door scratChed @ bottom	<u>Add</u>	NoAppoint.
22Sept10	PDI	39	KITCHEN CABINETS: 8-far right of sink Need to be adjusted. **Cartier Kitchens**	<u>Add</u>	NoAppoint.
22Sept10	PDI	40	KITCHEN COUNTERTOPS-scratched edge Closest to living area left Side -marked Cartier Kitchens	Add	NoAppoint.
22Sept10	PDI	41	KITCHEN APPLIANCE-fridge door scratched Whirlpool Canada	<u>Add</u>	NoAppoint.
22Sept10	PDI	42	KITCHEN APPLIANCE: 1-paint splatter On Amacon Service	Add	NoAppoint.
22Sept10	PDI	43	KITCHEN WALLS-baseboard & quarter round paint t/u	<u>Add</u>	<u> </u>
22Sept10	PDI	44	LAUNDRY CLOSET inside dryer dirty - X WHIRIPOO yellow marks	<u>Add</u>	NoAppoint.
22Sept10	PDI	45	LAUNDRY CLOSET DOORS-paint t/u outer Amacon Service	<u>Add</u>	ΝοΔρροίηι.
<u>22Sept10</u>	PDI	46	BALCONYdoor has paint splatteR & needs Amacon Service	<u>Add</u>	NoAppoint.
Customer Info	Defi	Complete iciencies ekboxes	Add a Show Missed Show Completed Show Appointm Deficiency Promise Dates Deficiencies Checkboxes		Work Order Forms



JORX 24