

AMACON

Thursday, February 09, 2012

3525 Kariya Dr #3003

Mississauga, Ontario

L5B 0C2

RE: Expired Warranty

Dear Marwan Naoom,

We have received your service request regarding items that are listed by you to be defective. The materials and workmanship coverage provided by Tarion warranty expired on September.28.2011.

ITEM	LOCATION	DESCRIPTION
Window	Living Room	Crank Not Operating "Broken"

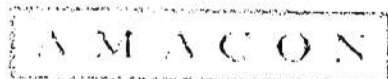
For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com for the Construction Performance Guidelines. As discussed in the Homeowner Manual, components of your home are listed; it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Customer Service

Closed Sept. 28. 2010.



LIVE WELL

AMACON CONSTRUCTION SERVICE REQUEST FORM

PLEASE FAX TO 416 369-9068

NAME: Marwan Moom SUITE: 3003
TEL: 647 996 6156 BUS. TEL: 4837
Cell: 647 996 6156 e-mail: _____
Project: Living Room Window Address: _____
Eller

DATE OF REQUEST: Jan 20 / 2012 Permission to enter:

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Taron Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a possible. If this is an **Emergency** please contact your concierge **immediately** at (289) 521 1313 - 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (289) 521-1199.

ITEM#	ROOM/LOCATION	DESCRIPTION
1	LIVING ROOM	WINDOW CRANK NOT OPERATIONAL NOT OPENING! BROKEN
		Louis Confirmed: 08/02/12

Confirm who
broke it
- checked PDI
30 day /
1 year

MARWAN M. MOOM
HOMEOWNER SIGNATURE

Jan 20 / 2012
DATE:

- Nothing on deficiency Summary
- Didn't Submit 30 day / 1 year.

Legend:

 Revisions and/or New Items

3.4

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CONDITION

WINDOW GLASS AND/OR SCREEN IS DAMAGED

Acceptable Performance/Condition

Window glass and screens shall be free from damage at the time of the *PDI*.

Warranty

One-Year - Work and Materials

Action

Damaged window glass and screens reported on the PDI Form shall be *repaired*. If not noted, the *homeowner* must establish that the damage was caused by the *builder*.

Remarks

Note any damaged windows or damaged/missing screens on the PDI Form. If not noted, it will be difficult to establish that the damage was caused by the *builder*. If you cannot assess damage because the surface of the windows has been obscured from view, this should also be noted on the PDI Form.

See also

[3.5 GLASS IS SCRATCHED](#)

[3.6 GLASS IS CRACKED](#)

[3.8 CONDENSATION FORMING BETWEEN INSULATING \(FACTORY SEALED\) GLASS UNIT](#)

[8.5 CONDENSATION AND/OR FROST ON WINDOWS](#)

Notes

Words in italics are defined in the "[TERMINOLOGY](#)" section on page 16.