

A M A C O N

Monday, February 13, 2012

3525 Kariya Dr #802

Mississauga ON

L5B 0C2

RE: Work to be completed

Dear Victor,

As per our visit with you on Friday February 10, 2012 we have agreed to complete the following tasks:

Study Closet: Floor is not level due to the weight of the book case; slider comes off track- Booking an appointment with a representative from Metropolitan home products. He will confirm if the weight, from the book case is the cause of the issue, and provide a remedy as required. This will be a courtesy visit.

Vent in Study: Stain under vent- Customer service will complete this; however, you will be required to move the Book Case to allow access.

Tile in main bath behind the toilet: Caulking is poorly finished-Customer Service will remove the caulking and replace the grout, then re caulk the area.

Floor outside bathroom door: Crack on floor board- We will contact a Barwood Representative for an appointment.

If this letter is acceptable and agreeable, please provide a signature in the underlined area. Once I have received the signed letter, outlining your agreement with the above statement, we will proceed accordingly. At your earliest convenience, please cancel your conciliation.

Sincerely,

Amacon Customer Service

I, the purchaser, agree with what Amacon has proposed: _____ Date: _____