AMACON

Monday, February 13, 2012

3525 Kariya Dr #903 Mississauga ON L5B 0C2

RE: Expired Warranty

Dear Kathleen,

We have received your service request regarding items that are listed by you to be defective. The materials and workmanship coverage provided by Tarion warranty expired on August 10.2011.

LOCATION	DESCRIPTION
Washroom Ceiling	Making a noise
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For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Customer Service

close window (X)

Article Number: 7.8

Condition: CEILING FAN VIBRATES AND IS NOISY

Acceptable Ceiling fans shall be installed and maintained in accordance with the

Performance/Condition: manufacturer's installation instructions.

Warranty: One-Year - Work and Materials • Damage resulting from improper maintenance,

normal wear and tear, or additions, deletions or alterations made by the

homeowner is excluded from the statutory warranty.

Action: Ceiling fans not meeting the acceptable performance shall be repaired.

Remarks: Some vibration is normal. Ceiling fans can operate at high speeds and can become

unbalanced, resulting in excessive vibration. Ceiling fans require regular

maintenance.

Appendices:

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