# AMACON

Tuesday, April 10 2012

3525 Kariya Dr #807 Mississauga, ON ON L5B 0C2

Dear Homeowner:

#### Re: Elle #807, regarding the submitted One Year Form

In regards to your One Year Form, the deficiencies from your list have been grouped into the following categories:

#### A. ITEMS TO BE RECTIFIED

Arrangements will be made for the items in this category to be repaired.

#### B. ITEMS TO BE INVESTIGATED

Items in this category require further investigation by an Amacon Customer Care Representative. Once these items have been investigated; Amacon will advise if the items will be repaired or if they will not be remedied pursuant to the warranty and the rational for such a decision.

#### C. ITEMS TO BE REVIEWED ON PRE-DELIVERY INSPECTION

As Amacon is not responsible for regular wear and tear, certain items will <u>only</u> be rectified if they were <u>noted on your original Pre-Delivery Inspection</u> (i.e. scratches, etc.).

#### D. ITEMS THAT WILL NOT BE RECTIFIED

Certain items will not be rectified because they:

- Are not warrantable
- Meet or exceed the Industry Standards allowable
- Were caused by a homeowner's failure to follow maintenance procedures, or to mitigate any damage.

#### E. ITEMS TO BE DIRECTED TO THE CONDOMINIUM CORPORATION

Exterior areas, such as your balcony, are considered common property. This means that you have the exclusive right to use this area, but it is still considered to be common property. As common property is the property of all owners at Elle, we must receive requests in this regard from the Condominium Corporation as they act on behalf of all owners. Please be assured that the Condominium Corporation will contact us regarding any necessary items.

\*Please note that cracks in drywall will only be repaired if they are due to settlement. Drywall deficiencies to be repaired will be left sanded and ready to paint. Amacon does not repaint.

## A. Items Investigated

ITEM	LOCATION	DESCRIPTION
1	Bathroom	Bad smell coming from sink
2	Bedroom	Bedroom is significantly colder than the rest of the apartment.

## B. Items that will not be Rectified

ITEM	LOCATION	DESCRIPTION	REASON
1	Bathroom	Bad smell coming from sink	Property Management
2	Bedroom	Bedroom is significantly colder than the rest of the apartment.	Temperature reading in the bedroom is 19.6 Degrees. (Refer to picture)

### C. Items to be Directed to the Condominium Corporation

ITEM	LOCATION	DESCRIPTION	
1	Bathroom	Bad smell coming from sink	

Should you have any further questions or concerns please refer to the Elle homeowner's manual that was provided, or contact the undersigned.

Sincerely,

Amacon Customer Service

XINNAM 4 QNIOO8MAS Elle #807
Bedroom temperature
inspected April 9 .3013