AMACON

Monday, August 27, 2012

3525 Kariya Dr #2606 Mississauga, Ontario L5B OC2

RE: Homeowner Maintenance

Kim Parfilov,

We have received your service request regarding an item that is listed by you to be defective. However, the following item is considered to be Homeowner Maintenance.

ITEM	LOCATION	DESCRIPTION	REPORT BY AMACON
1	Bathroom	Seal Line between tub is coming off.	This item is part of Homeowner Maintenance. Caulking and seals around bathtubs and shower enclosures and entry door seals require regular homeowner inspection and maintenance to prevent leaks. This will not be repaired.

For specific information on how to proceed, refer back to the Tarion Home Owner Manual or visit www.tarion.com Construction Performance Guidelines. As discussed in the Homeowner Manual components of your home are listed, it also includes guidelines on maintenance and repairs.

If after reviewing the information in the manual, you have any further questions please contact me, I'll be happy to discuss these maintenance tasks with you.

Sincerely,

Amacon Customer Care

August 28th / 2012