

Friday, September 14, 2012

Quang Thanh Nhuong Lam
1057 McBride Ave
Mississauga Ontario L5C 1M4

Re: The Residences At Parkside Village #309

Dear Quang Thanh Nhuong Lam,

As per your scheduled PDI, **Monday September 10th, 2012 at 11:30am**; you had encountered an issue with your kitchen backsplash and requested information on the air return system. In regards to the backsplash, it was installed according to industry standards and as per the color selection. This item will not be reviewed further. As per the air return system, the fan coil system has been designed and approved by both a Mechanical\Electrical Engineer and the City Of Mississauga. The unit has one fan coil return air grill on the living room side - the return air grill is not required as the space between the door and the floor acts as a return air grill to the fan coil itself.

If you have any further questions and or concerns please feel free to contact us

Sincerely,

Amacon Customer Care



A M A C O N

L I V E W E L L

**Warranty Services
Work Order**

Phone: (905) 232-4636 Fax: (905) 232-4637

Location	<u>The Residences At Parkside Village - Tower: 1 - Unit: 309</u> <u>3510 COPERNICUS DR</u>
Closing Date	<u>0000</u>
Date	<u>14Sept12</u>
Contact Name(s)	<u>QUANG THANH NHUONG LAM</u>
Contact Telephone#	<u>Bus: (416) 804-5111</u>
Company:	<u>Amacon Customer Care Head Office</u>
Attention:	<u>Grahme Walsh</u>
Telephone:	
Fax:	<u>4 (16-) 369--906</u>
From:	<u>Warranty Services Department - Head Office</u>

Please complete the following items:					
Deficiency Number	Issue		Repair Deadline	Appointment Date/Time	Notes
26979	MASTER BEDROOM-ELECTRICAL/LIGHTING: 1-homeowner requesting explanation in air return system contractor		13Sep12		Send letter in response to this request 9/14/12.
26980	MASTER BEDROOM-ELECTRICAL/LIGHTING: 2-homeowner wants lightswitch moved		13Sep12		
26988	KITCHEN- BACKSPLASH-backsplash should extend one row down / homeowner concern		13Sep12		Send letter in response to this request 9/14/12.
26989	KITCHEN- BACKSPLASH-backsplash should extend one row down / homeowner concern		13Sep12		↓

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative **must have** this form signed by homeowner on completion. Please fax the signed form to our office (905)

848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 26979/26980/26988/26989 The Residences At Parkside Village Ph 1 Lot 309