

Friday, September 14, 2012

Zaynab A Yousuf Al Nuaimi
4 Marlatt Court
Brampton Ontario L6Y 3N1

Re: The Residences At Parkside Village #402

Dear Zaynab A Yousuf Al Nuaimi,

As per your scheduled PDI, **Friday September 7th, 2012 at 1:30pm**; you had encountered an issue with your kitchen backsplash and posted the request to insert a small piece of tile on the top right hand corner. In regards to that request, the backsplash is installed according to industry standards and as per the color selection. This item will not be reviewed further.

If you have any further questions and or concerns please feel free to contact us.

Sincerely,

Amacon Customer Care



A M A C O N

L I V E W E L L

**Warranty Services
Work Order**

Phone: (905) 232-4636 Fax: (905) 232-4637

Location	<u>The Residences At Parkside Village - Tower: 1 - Unit: 402</u> <u>335 WEBB DRIVE</u>
Closing Date	<u>0000</u>
Date	<u>14Sept12</u>
Contact Name(s)	<u>ZAYNAB A YOUSUF AL NUAIMI</u>
Contact Telephone#	<u>Res: (647) 833-3297</u>
Company:	<u>Amacon Customer Care Head Office</u>
Attention:	<u>Grahme Walsh</u>
Telephone:	
Fax:	<u>4 (16-) 369--906</u>
From:	<u>Warranty Services Department - Head Office</u>

Please complete the following items:					
Deficiency Number	Issue		Repair Deadline	Appointment Date/Time	Notes
26878	KITCHEN- BACKSPLASH- CUSTOMER WOULD LIKE A SMALL PEICE OF TILE INSTERTED AT TOP RIGHT HAND CORNER OF BACKSPLASH		10Sep12		issued a letter to this request. 9/14/12.

Date Completed:

Amacon Customer Care Signature:

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative **must have** this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 26878 The Residences At Parkside Village Ph 1 Lot 402