

A M A C O N

Friday, September 21, 2012

Faustin P. Fernando & Marina Frances Fernando
7245 Milano Court
Mississauga Ontario L5W 0A2

Re: The Residences at Parkside Village #708

Dear Faustin P. Fernando & Marina Frances Fernando,

As per your scheduled PDI, **Friday September 14th, 2012 at 8:30am**; you had requested the following items:

1. ***You would like to have your thermostat in the master bedroom.***
This request cannot be completed as Amacon was not informed at the time of your colour selection appointment.
2. ***Would like to have the right hand side corner to be rounded.***
This request cannot be completed as Amacon was not informed at the time of your colour selection appointment.
3. ***Would like to see the drain pipe in bottom right hand cupboard to be covered not exposed.***
This cannot be fulfilled as this industry standard.

You had also stated that you believed that you have received the incorrect package. As per your color section signed November 21st, 2011 these were the following colors that were selected and placed in your unit (signed color selection attached with letter). In regards to the issue with the sink, we took the time to review your sales agreement and found that it was not noted at time of color selection that you were to receive a single sink, nor was it purchased as an upgrade.

Unfortunately at this time this is Amacon's position on this subject; however, if you could provide us with paper work that would defend your claim on this matter we will review and proceed accordingly.

Sincerely,

Amacon Customer Care

A M A C O N**Warranty Services
Work Order****L I V E W E L L**

Phone: (905) 232-4636 Fax:(905) 232-4637

Location	The Residences At Parkside Village - Tower: 1 - Unit: 708 7245 MILANO COURT
Closing Date	14Sep12
Date	21Sep12
Contact Name(s)	FAUSTIN P. FERNANDO and MARINA FRANCES
Contact Telephone#	FERNANDO//SHELDON A. FERN
Company:	Res: (905) 956-0887
Attention:	Amacon Customer Care Head Office
Telephone:	Grahme Walsh
Fax:	4 (16-) 369--906
From:	Warranty Services Department - Head Office

Please complete the following items:

Deficiency Number	Issue	Repair Deadline	Appointment Date/Time	Notes
27965	GENERAL- NOTE- PURCHASER BELIEVES THEY RECEIVED THE WRONG COLOUR PACKAGE IN THE UNIT	17Sep12		letter was sent in response 9/21/12
27971	LIVING/DINING ROOM- NOTE-WOOD SIL. / THRESHOLD CUSTOMER WOULD LIKE TO HAVE THE RIGHT HAND SIDE CORNER TO BE ROUNDED	17Sep12		
27973	MASTER BEDROOM-- CLIENT WOULD LIKE TO HAVE THERMOSTAT IN MASTER BEDROOM	17Sep12		
27990	KITCHEN- CABINETS: 1- CUSTOMER WOULD LIKE TO SEE THE DRAIN PIPE IN BOTTOM RIGHT HAND CUPBOARD TO BE COVERED - NOT EXPOSED	17Sep12		
27993	KITCHEN- SINK- CUSTOMER ORDERED SINGLE SINK NOT DOUBLE	17Sep12		

Date Completed: _____

Amacon Customer Care Signature: _____

Please schedule your Service Department to complete work on the above Unit. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative **must** have this form signed by homeowner on completion. Please fax the signed form to our office (905) 848-2827.

Failure to comply with this request will give Amacon Developments (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

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ID# 27965/27971/27973/27990/27993 The Residences At Parkside Village Ph 1 Lot 708

THE RESIDENCES AT PARKSIDE VILLAGE - TOWER - 1

4065 Brickstone Mews, Mississauga, ON Suite # 708 Unit # 8 Level 7. Floorplan 8

Purchaser: Fauslin P. Fernando

Entered By: Chantal Andrade

Locked On: 23-Dec-11

Kitchen

- ☐ A ☒ B ☐ C
- ☒ Undermount Kitchen Sink ☐ 1 1/4" Granite ☐ Valence Lighting

Appliances

- ☐ White ☐ Black ☒ Stainless ☐ Front Load Washer/Dryer

Main Bathroom

- ☐ D ☐ E ☒ F ☐ G ☐ H ☐ I ☐ N/A
- ☐ 1" Stone Top ☒ Medicine Cabinet ☐ Jetted Tub ☐ Shower Stall
- ☐ Undermount Bathroom Vanity Sink ☐ Rain Head 8"

Master Ensuite

- ☐ D ☐ E ☐ F ☐ G ☐ H ☐ I ☒ N/A
- ☐ 1" Stone Top ☐ Medicine Cabinet ☐ Jetted Tub ☐ Shower Stall
- ☐ Undermount Bathroom Vanity Sink ☐ Rain Head 8"

Hardwood

- ☒ J ☐ K ☐ L ☐ N/A
- ☒ Living Room/ Dining Room ☒ Den ☐ Workspace
- ☐ Entry ☐ Kitchen ☐ Master Bedroom ☐ 2nd Bedroom ☐ 3rd Bedroom
- Upgrade Hardwood
- ☐ P ☐ Q ☐ R ☐ S ☐ T ☐ U ☐ V ☐ W ☐ N/A

Carpet

- ☒ M ☐ N ☐ O ☐ N/A

Comments

Miscellaneous

Mirrored Closet: Entry

Blinds: ☐ Manual Shades ☐ Motorized Shades ☒ N/A

☒ Multimedia Entertainment Package ☐ Central Vac System ☐ Furniture Package

Vendor

Purchaser

THE RESIDENCES AT PARKSIDE VILLAGE- TOWER ONE
COLOUR SELECTION REQUEST FORM

4065 BRICKSTONE MEWS, MISSISSAUGA, ONTARIO SUITE: 708 UNIT: 8 LEVEL: 7 FLPN:

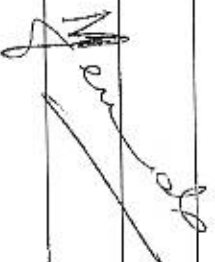
PURCHASER(S) REQUEST:

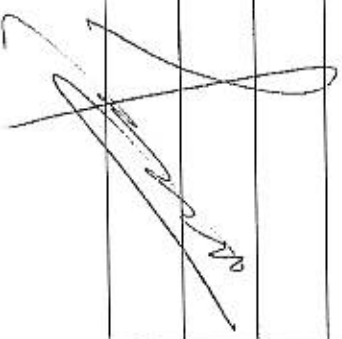
REQUEST DATE: Dec 22, 2011

Package "B" -- but they would like Hardwood floor J

Hardwood floor - J -- everywhere (Living/Dining Room/Hallway/
+ Den)

Carpet - M





VENDOR'S COMMENTS:

REQUEST REVIEW DATE: Dec. 23, 11

• OSBAY changes made on colour sheet

THE RESIDENCES AT PARKSIDE VILLAGE - TOWER - 1

4065 Bricksstone Mews, Mississauga, ON Suite # 708 Unit # 8 Level 7. Floorplan 8

Purchaser: ~~AMACON/AVAILABLE~~ FAUSTIN P. FERNANDO

Entered By: Stephanie Butler

Locked On: 27-Jul-11

Kitchen

- ☒ A ☒ B ☐ C
- ☒ Undermount Kitchen Sink ☐ 1 1/4" Granite ☐ Valence Lighting

Appliances

- ☐ White ☐ Black ☒ Stainless ☐ Front Load Washer/Dryer

Main Bathroom

- ☐ D ☐ E ☒ F ☐ G ☐ H ☐ I ☐ N/A
- ☐ 1" Stone Top ☒ Medicine Cabinet ☐ Jetted Tub ☐ Shower Stall
- ☐ Undermount Bathroom Vanity Sink ☐ Rain Head 8"

Master Ensuite

- ☐ D ☐ E ☐ F ☐ G ☐ H ☐ I ☒ N/A
- ☐ 1" Stone Top ☐ Medicine Cabinet ☐ Jetted Tub ☐ Shower Stall
- ☐ Undermount Bathroom Vanity Sink ☐ Rain Head 8"

Hardwood

- ☒ J ☒ K ☐ L ☐ N/A
- ☒ Living Room/ Dining Room ☒ Den ☐ Workspace
- ☐ Entry ☐ Kitchen ☐ Master Bedroom ☐ 2nd Bedroom ☐ 3rd Bedroom
- Upgrade Hardwood
- ☐ P ☐ Q ☐ R ☐ S ☐ T ☐ U ☐ V ☐ W ☐ N/A

Carpet

- ☒ M ☒ N ☐ O ☐ N/A

Comments

Miscellaneous

- Mirrored Closet ☒ Entry ☐ Master Bedroom ☐ Second Bedroom ☐ N/A
- Blinds: ☐ Manual Shades ☐ Motorized Shades ☐ N/A
- ☒ Multimedia Entertainment Package ☐ Central Vac System ☐ Furniture Package

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

COLOUR SELECTION - FLOOR PLAN

4065 Brckstone Mews, Mississauga, ON. Suite # 708 Unit # 8 Level 7.00 Floor Plan 8

PURCHASER: ~~XXXXXXXXXXXX~~ FAUSTIN P. FERNANDO

Floor Plan: 8



Floors 5, 3, 4

Purchaser(s):

Vendor:

Printed: 27-Jul-11 at 5:15 pm

PE 246-1

voiceSQL.rpt 09jun11

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

COLOUR SELECTION - UPGRADES

4065 Brickstone Mews, Mississauga, ON, Suite # 708 Unit # 8 Level 7.00 Floor Plan 8

PURCHASER: ~~AMAGON AVAILABLE~~ FAUSTIN P. FERNANDO



ITEM	QTY	EXTRA / CHANGE	PRICE	COMMENTS
1	Stainless Steel Appliances Note:		APC	
2	Medicine Cabinet in Main Bathroom Note:		APC	
3	Hardwood - K - Den Note:		\$0.00	

 Under mounted sink - APC
Multimedia package - APC

\$0.00 Sub Total
\$0.00 Total

Payment Summary

Paid By	Amount	Detail
Balance due on Occupancy	\$0.00	
Total Payment:	\$0.00	

Purchaser(s):

Vendor:

Printed: 27-Jul-11 at 5:15 pm

PE 246-2

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THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

COLOUR SELECTION - TERMS AND CONDITIONS

4065 Brickstone Mews, Mississauga, ON, Suite # 708 Unit # 8 Level 7.00 Floor Plan 8

PURCHASER: ~~AMACON DEVELOPMENT~~ FAUSTIN P. FERRANDO

The Purchaser acknowledges and agrees that the Vendor's obligation to install the above extras is conditional and subject to the following terms and conditions.

- Finishing specifications are from Vendor's samples. Colour, texture, appearance etc. of all materials may vary from Vendor's samples due to manufacturing and installation process. The Purchaser acknowledges that the Vendor accepts no responsibility in the event that a selection becomes unavailable for any reason whatsoever. If the Vendor is unable to supply any of the above noted selections, the Purchaser will at the request of the Vendor choose alternative selection from the Vendor's Samples within seven (7) business days of being notified by the Vendor to do so. If the Purchaser does not reselect within such seven (7) business days then the Vendor will make such selections for the Purchaser.
- At such time as the Vendor or its Sales Representatives notifies the Purchaser as to the cost(s), the Purchaser shall pay said amount to the Vendor, within seven (7) business days from being so notified. Cheques should be made payable to Harris Sheaffer LLP in Trust. Failure to pay for said finishing option(s) as agreed herein shall be deemed by the Vendor as the Purchaser's rescinding of said finishing option(s) requested and the Vendor shall be at liberty to complete the unit to its original specifications.
- Any credit(s) issued to the Purchaser as a result of item(s) to be deleted, shall be based on credit(s) issued to the Vendor by the subcontractor/trades responsible for the item(s) so deleted, and in this regard the Purchaser acknowledges that said credit(s) are calculated on contract prices for the entire project and may be substantially less than retail prices normally charged for such item(s).
- The Purchaser acknowledges and agrees that there shall be no charge, alteration or deletion from this request after it has been accepted by the Vendor.
- If any of the upgrade(s) and finish(es) ordered by the Purchaser remain incomplete in whole or in part on the Confirmed Possession Date, the Vendor may provide an undertaking to complete the upgrade(s) and finish(es) within a reasonable period of time which the Purchaser shall accept without any holdback, or not provide the upgrade(s) and finish(es) or not complete the upgrade(s) and finish(es) in its sole discretion where upon the Vendor shall refund to the Purchaser by an adjustment on the Closing Date that portion of the amount paid by the Purchaser as allocated to the upgrade(s) and finish(es) which were not provided or remain incomplete as determined by the Vendor, which credit shall be accepted by the Purchaser as full and final settlement of any claim the Purchaser may have with respect to the upgrade(s) and finish(es) which were not provided or are incomplete.
- In consideration of the Vendor processing these finishing option(s), should the purchase and sale transaction not be completed for any reason, the Vendor will retain the full amount of payment for any finishing option(s) the Vendor agreed to supply and/or install at an additional cost. All moneys paid for finishing options(s) will not be refunded.

E. & O.E.

ALL OTHER TERMS AND CONDITIONS CONTAINED IN THE SAID OFFER TO PURCHASE REMAIN THE SAME AND IN FULL FORCE AND EFFECT.

AGREED BY:

WITNESS:



WITNESS:

PURCHASER:

~~AMACON DEVELOPMENT~~

FAUSTIN P. FERRANDO

21-NOV-11
27-11-11
DATE

VENDOR:


PERIDACCON DEVELOPMENT (CITY CENTRE) CORP.

PE 246-3

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Printed: 27-Jul-11 at 5:15 pm