

AMACON

Monday October 15, 2012

4065 Brickstone Mews
Mississauga, Ontario L5B 0G3

RE: Completed Items on your Service Request "The Residences at Parkside Village" #206.

Dear Annette Macaro,


Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email
(customercareto@amacon.com) by: **October 19th, 2012**

Your feedback about our service or your new home helps us improve our business.
Please let us hear from you.

Sincerely,


Amacon Customer Care

- ☐ All homeowner's Service Request items have been resolved.
- ☐ The following Service Request items still need attention (you need only list the item number.)
- _____

Comments

Homeowner

Date

A M A C O N

LIVE WELL™

AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

FAX: (905)-232-4637 & (416)-369-9068

NAME Annette Macaro SUITE 206
TEL 416-705-6763 BUS. TEL _____
CELL _____ EMAIL amacaro@rogers.com

DATE OF REQUEST October 15, 2012

PERMISSION TO ENTER

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Tarion Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the PDI (Pre-Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as a possible. If this is an Emergency please contact your concierge immediately at (905) 232-6077- 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (905) 232-8855

ITEM#	ROOM/LOCATION	DESCRIPTION
1	kitchen	dishwasher power is on but does not draw water.

Annette Macaro
HOMEOWNER SIGNATURE

Oct 15, 2012
DATE



October 15, 2012

Re: Residences #206

Issue: Dishwasher has power but doesn't draw water.

Response: Supply Valve wasn't turned on. This has been corrected.

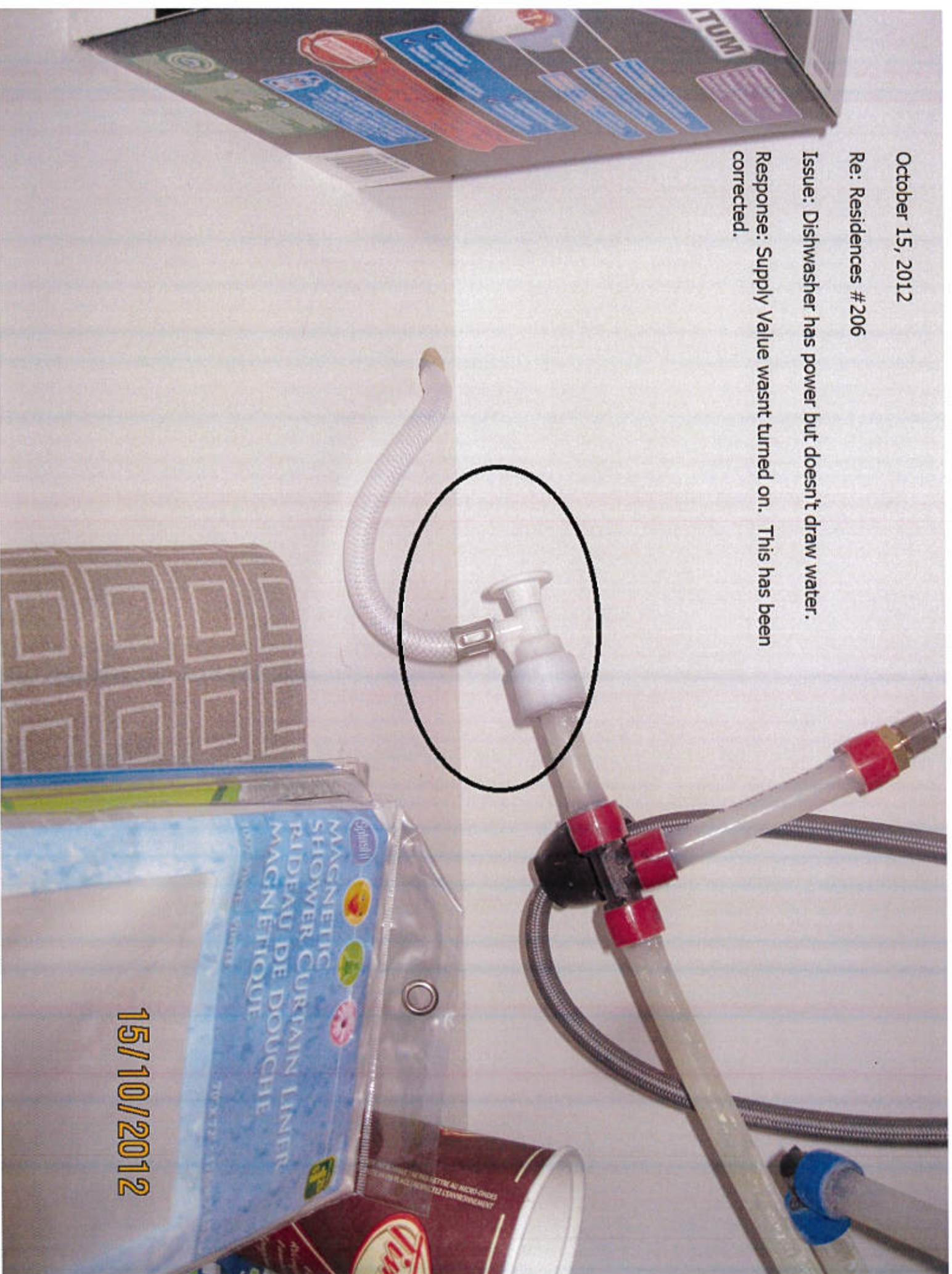
15/10/2012

October 15, 2012

Re: Residences # 206

Issue: Dishwasher has power but doesn't draw water.

Response: Supply Valve wasn't turned on. This has been corrected.



15/10/2012



October 15, 2012

Re: Residences #206

Issue: Dishwasher has power but doesn't draw water.

Response: Supply Valve wasn't turned on. This has been corrected.

15/10/2012

Chantal Andrade

From: Jessie Baguley
Sent: October-15-12 3:49 PM
To: Chantal Andrade
Cc: Sandy Cardoso; Grahme Walsh
Subject: Suite 206 - The Residences at Parkside Village
Attachments: CCE15102012_00000.jpg; CCE15102012_00001.jpg

Suite 206 - As per the Customer Care Request Form, the homeowner indicated that the Dishwasher was turning on but there was no water. Sandy and I entered the unit to inspect the issue and there was in fact no water entering the dishwasher. After a quick inspection, it was found that the water supply valve was in the off position. Sandy turned it on and Dishwasher is now being supplied with water.

JESSIE BAGULEY
Customer Care

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