

AMACON

Tuesday, October 16, 2012

4065 Brickstone Mews
Mississauga, Ontario L5B 0G3

RE: Completed Items on your Service Request "The Residences at Parkside Village" #803.

Dear Milosov Lukaroski,

Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved.

If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement.

It is Mandatory that this form be returned either by mail, fax, or email
(customercareto@amacon.com) by: **October 19th, 2012**

Your feedback about our service or your new home helps us improve our business.
Please let us hear from you.

Sincerely,


Amacon Customer Care

☐ All homeowner's Service Request items have been resolved.

☐ The following Service Request items still need attention (you need only list the item number.)

Comments

Homeowner

Date

AMACON

LIVE WELL

AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1)

FAX: (905)-232-4637 & (416)-369-9068

NAME DRAGANA LUKAROSKA

SUITE 803

TEL _____

BUS. TEL _____

CELL 416 844 4805

EMAIL LUKAROSKA@GMAIL.COM

DATE OF REQUEST Oct. 16, 2012

PERMISSION TO ENTER

YES	NO
<input checked="" type="checkbox"/>	<input type="checkbox"/>

Once received by an Amacon Customer Care Representative, this form becomes property of Amacon. Your request must be based on the Tanon Warranty guidelines - scratches, nicks, dents are not warrantable, unless noted at time of the POI (Pre-Delivery Inspection). Your request will be reviewed and addressed by an Amacon Representative as soon as is possible. If this is an Emergency please contact your concierge immediately at (905) 232-8077- 24 / hours. If your concern falls under the Common Area Element Warranty Guidelines, please see Property Management to address your concerns or call at (905) 232-8855

ITEM#	ROOM/LOCATION	DESCRIPTION
	Balcony	-The balcony door is jined & does not open. Please get this door to function properly Thanks!

Dr. Lukarsky
HOMEOWNER SIGNATURE

Oct. 16, 2012
DATE



Oct.16.12

Issue: Balcony door doesn't open.

Response: This issue has been resolved

Chantal Andrade

From: Jessie Baguley
Sent: October-16-12 3:17 PM
To: Chantal Andrade
Cc: Grahme Walsh; Sandy Cardoso
Subject: Suite 803
Attachments: photo 1.JPG; photo 2.JPG

Suite 803 - Spoke to the homeowner on the phone and she indicated that her balcony door was not opening. I had her send over the Customer Care Request Form along with the Access Agreement Form so that we could access the unit for inspection. We entered the unit and Sandy inspected the door and while it was stiff, he was able to open it a the door now appears to be functioning properly.

I will send over pictures shortly.

JESSIE BAGULEY
Customer Care

37 Bay Street, Suite 400
Toronto, Ontario, M5J 3B2
Tel. 905.232.4636
Fax. 905.232.4637
Email: jbaguley@amacon.com
Web. www.amacon.com

This e-mail is intended only for the named recipient(s) and may contain information that is privileged, confidential and/or exempt from disclosure under applicable law. No waiver of privilege, confidence or otherwise is intended by virtue of communication via the internet. Any unauthorized use, dissemination or copying is strictly prohibited. If you have received this e-mail in error, or are not named as a recipient, please immediately notify the sender and destroy all copies of this e-mail. Please be aware that internet communications are subject to the risk of data corruption and other transmission errors. For information of extraordinary sensitivity, we recommend that our clients use encryption software when they communicate with us by e-mail.

-----Original Message-----

From: Dragana Lukaroska [<mailto:lukaroska@gmail.com>]
Sent: Tuesday, October 16, 2012 1:16 PM
To: Jessie Baguley
Subject: Repair request