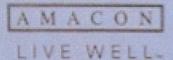
## AMACON

Tuesday, October 16, 2012

4065 Brickstone Mews Mississauga, Ontario L5B 0G3

RE: Completed Items on your Service Request "The Residences at Parkside Village" #803. Dear Milosov Lukaroski, Your satisfaction with your new home is important to us. Our records indicate that your Service Request has been completed. Amacon would like your confirmation of the above mentioned completion. A copy of that list is attached. Please review it and confirm that all items listed have been resolved. If you believe that Amacon has overlooked any listed deficiency from the original Service Request please note the number of the item in the space below. If all items have been resolved, simply sign the acknowledgement. It is Mandatory that this form be returned either by mail, fax, or email (customercareto@amacon.com) by: October 19th, 2012 Your feedback about our service or your new home helps us improve our business. Please let us hear from you. Sincerely, Amacon Customer Care ☐ All homeowner's Service Request items have been resolved. ☐ The following Service Request items still need attention (you need only list the item number.) Comments Homeowner Date



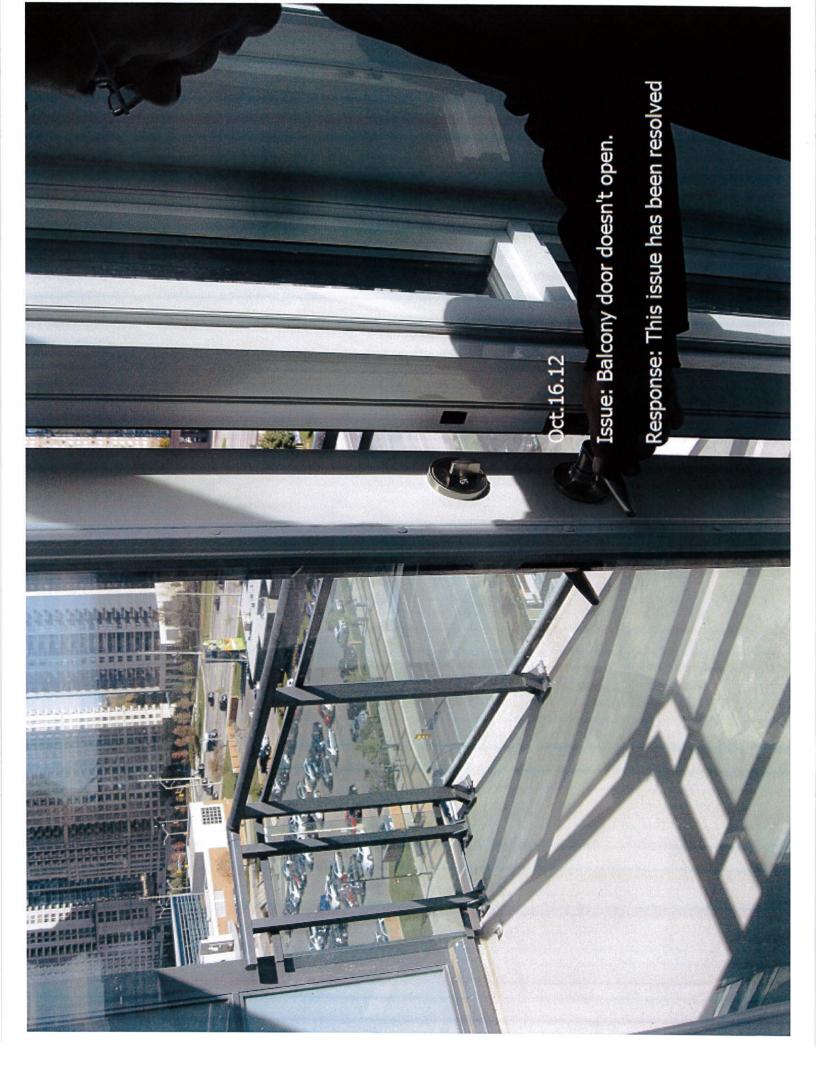
## AMACON CONSTRUCTION CUSTOMER CARE REQUEST FORM

THE RESIDENCES AT PARKSIDE VILLAGE (TOWER 1) FAX: (905)-232-4637 & (416)-369-9068

803

DRAGANA LUKAROSKA

CELL	416 844 4805	EMAIL LUKAPOSKA COMAIL CON
DATE OF RI	EQUEST Oct 16, 201	2 PERMISSION TO ENTER YES NO
possible If this	ne Tanon Warranty guidelines - scra Inspection). Your request will be re as an Emergency please contact yo Common Area Element Warranty G	resentative, this form becomes property of Amacon. Your request must tones, ricks, dents are not warrantable, unless noted at time of the POI releved and addressed by an Amacon Representative as soon as a fur concierge immediately at (905) 232-8077-24 / hours. If your concern buildelines, please see Property Management to address your concerns
ITEMM	ROOM/LOCATION	DESCRIPTION
	Balcony	-The balkony door is joined & does not open. Please get this door to function properly thanks!
Dix	la la rosta R SIGNATURE	Oct. 16, 2012 DATE



## **Chantal Andrade**

From:

Jessie Baguley

Sent:

October-16-12 3:17 PM

To:

Chantal Andrade

Cc:

Grahme Walsh; Sandy Cardoso

Subject:

Suite 803

Attachments:

photo 1.JPG; photo 2.JPG

Suite 803 - Spoke to the homeowner on the phone and she indicated that her balcony door was not opening. I had her send over the Customer Care Request Form along with the Access Agreement Form so that we could access the unit for inspection. We entered the unit and Sandy inspected the door and while it was stiff, he was able to open it a the door now appears to be functioning properly.

I will send over pictures shortly.

JESSIE BAGULEY Customer Care

37 Bay Street, Suite 400 Toronto, Ontario, M5J 3B2 Tel. 905.232.4636

Fax. 905.232.4637

Email: <u>jbaguley@amacon.com</u>
Web. www.amacon.com

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----Original Message-----

From: Dragana Lukaroska [mailto:lukaroska@gmail.com]

Sent: Tuesday, October 16, 2012 1:16 PM

To: Jessie Baguley Subject: Repair request