

# AMACON

Friday, November 09, 2012

4065 Brickstone Mews  
Mississauga, Ontario L5B 0G3

Dear Antonieta M. Herrera & Julio R. Montero,

**RE: Require Permission To Access Unit #1007 Final Attempt**

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We are following the previous two emails we sent to you with this final letter. Reluctantly, if we do not receive any notification from you, the purchaser, we will be unable to replace the microwave in your unit that was reported to us at the time of the PDI.

Please note attached is a permission to access form please fill in the required information and submitted it either by:

**Mail**

37 Bay Street #400  
Toronto Ontario  
M5J 3B2

**Email**

[customercareto@amacon.com](mailto:customercareto@amacon.com)

**Customer Care Office Fax**

(905) 232-4637 & 416-369-9068

If we do you not receive any notification from you, the purchaser, we will not take any immediately action until we receive the permission to access. Amacon wants you to feel comfortable in your new suite, so it would be to both our benefits to resolve this matter immediately.

Again, we hope to receive a response,

Sincerely  
Amacon Customer Care



## Chantal Andrade

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**To:** Jessie Baguley  
**Subject:** RE: Suite 1007 - The Residences at Parkside Village

**From:** Jessie Baguley  
**Sent:** Friday, October 26, 2012 3:25 PM  
**To:** 'jmontero@total.net'  
**Subject:** RE: Suite 1007 - The Residences at Parkside Village

Hi Julio,

Just following up in regards to my last email. I was hoping to speak to you in regards to installing your new microwave to replace the issue that you noted about your current microwave during your PDI. I have reattached the Access Agreement for you to sign so that we can switch the appliances. Please get back to me when you get a chance.

Regards,

JESSIE BAGULEY  
Customer Care

*For all communication please contact Amacon Customer Care at the following e-mail [customercareto@amacon.com](mailto:customercareto@amacon.com)*



37 Bay Street, Suite 400  
Toronto, Ontario, M5J 3B2  
Tel. 905.232.4636  
Fax. 905.232.4637  
Email: [jbaguley@amacon.com](mailto:jbaguley@amacon.com)  
Web. [www.amacon.com](http://www.amacon.com)

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**From:** Jessie Baguley  
**Sent:** Monday, October 22, 2012 7:20 AM  
**To:** 'jmontero@total.net'  
**Subject:** Suite 1007 - The Residences at Parkside Village

Good Morning Julio,

We put a letter on your door about one week ago letting you know that we need to replace the microwave in your unit. As the unit is now in your possession, we can't simply go in and change it. I have attached an access agreement so that we can enter the unit and switch out the appliance. If you can please sign this, put today's date as the date of access and send it back to me as soon as possible it would be much appreciated. I should be able to have this issue fixed today if you can send it back to me this morning.

Regards,

JESSIE BAGULEY  
Customer Care



L I V E   W E L L

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