

AMACON

Monday, December 3rd 2012

4065 Brickstone Mews
Mississauga Ontario L5B 0G3

Attention: Ms. Jessie Yuek-Sze Chui

Re: 4065 Brickstone Mews Suite #212 - 30 Day Tarion Form Items #3 & 4

Dear Ms. Chui,

Our previous letter which was sent to you, dated November 21st, still stands if you wish to undergo the repair to your ceiling yourself.

Amacon is prepared to do the repair if you the homeowner agree to the conditions of vacating the unit for the time needed for the repair (approx. 2 days).

However, in the case that you do not select the repair option presented to you by Amacon, items #3 & 4 of your Thirty (30) Day Warranty Form are then deemed to be resolved and the responsibility for any corrective work lies within the homeowner's jurisdiction.

Please sign the below and return to the attention of Amacon Customer Care:

Fax: 905-232-4637

Email: customercareto@amacon.com

I _____ confirm that I am releasing Amacon Customer Care of any further obligations and responsibilities to repair or rectify this matter.

3. Living Room- Ceiling Stippling discoloured.

Signature: _____ Date: _____

4. Master bedroom- Ceiling Stippling discoloured.

Signature: _____ Date: _____

Sincerely,

Amacon Customer Care.