

# A M A C O N

Monday, November-11-13

Yu He  
4065 Brickstone Mews #1208  
Mississauga, Ontario L5B 0G3

Dear Yu,

**Re: The Residences at Parkside Village #1208, regarding the submitted Year End Form**

In regards to your submitted 30 day form, the deficiencies from your list have been grouped into the following categories:

**A. ITEMS TO BE RECTIFIED**

*Arrangements will be made for the items in this category to be repaired.*

**B. ITEMS TO BE INVESTIGATED**

*Items in this category require further investigation by an Amacon Customer Care Representative. Once these items have been investigated; Amacon will advise if the items will be repaired or if they will not be remedied pursuant to the warranty and the rational for such a decision.*

**C. ITEMS TO BE REVIEWED ON PRE-DELIVERY INSPECTION**

*As Amacon is not responsible for regular wear and tear, certain items will **only** be rectified if they were **noted on your original Pre-Delivery Inspection** (i.e. scratches, etc.).*

**D. ITEMS THAT WILL NOT BE RECTIFIED**

*Certain items will not be rectified because they:*

- ♦ *Are not warrantable*
- ♦ *Meet or exceed the Industry Standards allowable*
- ♦ *Were caused by a homeowner's failure to follow maintenance procedures, or to mitigate any damage.*

**E. ITEMS TO BE DIRECTED TO THE CONDOMINIUM CORPORATION**

*Exterior areas, such as your balcony, are considered common property. This means that you have the exclusive right to use this area, but it is still considered to be common property. As common property is the property of all owners at **The Residences at Parkside Village** we must receive requests in this regard from the Condominium Corporation as they act on behalf of all owners. Please be assured that the Condominium Corporation will contact us regarding any necessary items.*

**F. ITEMS COMPLETED/SIGNED OFF DURING THE YEAR END INVESTIGATION APPOINTMENT**

*These items were completed during the Year End Investigation with the homeowner and Amacon Customer Care Representative.*

\*Please note that cracks in drywall will only be repaired if they are due to settlement. Drywall deficiencies to be repaired will be left sanded and ready to paint. **Amacon does not repaint.**

**A. ITEMS TO BE RECTIFIED**

ITEM	LOCATION	DESCRIPTION
2	Master bedroom	A big Crack on the top of the door. (3 cracks in the unit noticed)

**B. ITEMS TO BE INVESTIGATED**

ITEM	LOCATION	DESCRIPTION
1	Living room	Large area of floating floor
3	Living Room	The air conditioner cannot blow warm air.

**D. ITEMS THAT WILL NOT BE RECTIFIED**

ITEM	LOCATION	DESCRIPTION
4	Living Room	Surface scratches on wood floor
5	Living Room	Some scratches on the wall near den and balcony

**E. ITEMS TO BE DIRECTED TO THE CONDOMINIUM CORPORATION**

ITEM	LOCATION	DESCRIPTION

Should you have any further questions or concerns please refer to **the Residences at Parkside Village** homeowner's manual that was provided, or contact the undersigned.

Sincerely,



**Amacon Customer Care**