

<u>IMPORTANT SERVICE INFORMATION FOR ALL HOMEOWNERS</u>

To prepare you for any service related concerns you may encounter along your homeownership journey, we strongly recommend that you read over the Tarion "Guide to Your New Home Warranty" guidelines that was provided to you at your PDI appointment. This will outline the steps needed to follow in order to successfully handle deficiencies in your home. You will also find more information on the Tarion Warranty website at www.tarion.com If you have questions regarding warranties please call Tarion Customer Service at 1-877-982-7466 or customerservice@tarion.com

Please note the following contact information for your Service Department:

Site Supervisor: Rob Crisp

Service Manager: Chris Rosenthal Service Co-ordinator: Sandy Balugas

Hours of operation: Monday to Friday 8:00 am to 4:00 pm Closed Weekends and Holidays

