



### **IMPORTANT SERVICE INFORMATION FOR ALL HOMEOWNERS**

To prepare you for any service related concerns you may encounter along your homeownership journey, we strongly recommend that you read over the Tarion “Guide to Your New Home Warranty” guidelines that was provided to you at your PDI appointment. This will outline the steps needed to follow in order to successfully handle deficiencies in your home. You will also find more information on the Tarion Warranty website at [www.tarion.com](http://www.tarion.com) If you have questions regarding warranties please call Tarion Customer Service at 1-877-982-7466 or email [customerservice@tarion.com](mailto:customerservice@tarion.com)

### **Contact information for your Service Department:**

Site Supervisor: Chris Rosenthal  
Service Manager: Sandy Balugas  
Customer Service: Megan McGuire

Hours of operation:  
Monday to Friday 8:00 am to 4:00 pm  
Closed Weekends and Holidays



905-551-1181



[greenvalleyservice@bwhomes.ca](mailto:greenvalleyservice@bwhomes.ca)