From: Pratt Homes To

To: Teresa Groenevelt

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Date: 9/9/2010 8:43:10 AM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: Country Club Estates South - CCS - 123 - Innisfil Air Conditioning Ltd.

Message: Hello Mike,

As per our conversation, following is a work order. Conciliation is scheduled

for Oct. 1/10 please schedule as soon as you are able to.

Thank you, Teresa From: Pratt Homes To: Teresa Groenevelt Page: 2/2 Date: 9/9/2010 8:43:10 AM



Pratt Hansen Group Customer Service Phone: (705) 792-3883

Work Order

Fax: (705) 792-3893

Address: 19 Michelle Dr - Barrie

Location: Country Club Estates South - Phase: CCS - Lot: 123

Today's Date: 09Sep10

Contact Name(s): Lori Strasser and Neil Geisendorf

Contact Phone No.: Res: (705) 725-1350 Bus: Bus2: Cell: (705) 241-5252

Company: Innisfil Air Conditioning Ltd.

Attention:

Telephone: (705) 739-9541 **Fax**: (705) 739-0979

Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
3175	Master Bedroom- Please inspect cold air return in master bedroom to make sure is working properly. Customer complains that room is too cold in winter and too hot in summer.		

Date Completed:	Homeowner Signature:
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Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.