From: Pratt Homes

To: Wendy Skyba

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Date: 6/30/2010 10:44:00 AM

## FAX TRANSMISSION

To: Pratt Homes

From: Pratt Homes

Subject: Work order Re: Country Club Estates South - CCS - 4 - Innisfil Air Conditioning Ltd.

Message: Please book an appointment with this owner asap. Let us know when the work

is completed.

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Pratt Hansen Group Customer Service Phone: (705) 792-3883 Fax: (705) 792-3893 **Work Order** 

Address: 26 Thicketwood - Barrie

Location: Country Club Estates South - Phase: CCS - Lot: 4

Today's Date: 30Jun10

Contact Name(s): Rick Decarvalho and Elise Decarvalho

Contact Phone No.: Res: (705) 726-2007 Bus: (705) 435-5561 Bus2: (416) 869-5754 Cell:

Company: Innisfil Air Conditioning Ltd.

Attention:

**Telephone**: (705) 739-9541 **Fax**: (705) 739-0979

## Please Complete the following items:

| Deficiency<br>Number | Issue  | Appt.<br>Date/Time | Notes |
|----------------------|--|--------------------|-------|
| 1582                 | Family Room- Fireplace fan makes noise.  | 29Jun10<br>/day    |       |
| 2398                 | Bedroom #2- Venting inadequate. Does not recieve much heat as other rooms.  **The heat run for this room runs to the back of the house and then turns toweard the front again before going up to the bedroom. There are several more elbows that would be needed if a more direct run was used. Please re-route this heat run so that it works more efficiently.** |                    |       |

| Date Completed: | Homeowner Signature: |  |
|-----------------|----------------------|--|
|                 |                      |  |

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to

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carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.