From: Pratt Homes

To: Ramona Gross

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Date: 2/8/2011 3:15:38 PM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: Country Club Estates South - CCS - 4 - Accurate Glass and Mirror

Message: Attention Monica:

Please advise if this is completed. It has been outstanding since april 2010. I can't reach homeowner to confirm and this must be cleared up asap/Thankyou

Ramona

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 2/8/2011 3:15:38 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883 **Work Order**

Fax: (705) 792-3893

Address: 26 Thicketwood - Barrie

Location: Country Club Estates South - Phase: CCS - Lot: 4

Today's Date: 08Feb11

Contact Name(s): Rick Decarvalho and Elise Decarvalho

Contact Phone No.: Res: (705) 726-2007 Bus: (705) 435-5561 Bus2: (416) 869-5754 Cell:

Company: Accurate Glass and Mirror

Attention:

Telephone: (705) 722-6767 **Fax**: (705) 722-4710

Please Complete the following items:

| Deficiency Number | Issue | Appt. Date/Time | Notes |
|----------------------|---|--------------------|-------|
| 1583 | Foyer- entrance closet doors are warped | 29Jun10 /day | |

| Date Completed: | Homeowner Signature: |
|-----------------|----------------------|
|-----------------|----------------------|

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.