From: Pratt Homes To

To: Ramona Gross

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Date: 1/11/2011 9:19:03 AM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: East Side Village - ESV - 142 - Decora Window and Door Systems

Message: Please call H/owner to schedule repair asap. Our service man has checked this

and confirmed that you need to do a repair. Thanks Ramona

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Pratt Hansen Group Customer Service Phone: (705) 792-3883 **Work Order**

Fax: (705) 792-3893

Address: 142 Sydenham Wells - Apt: 15 Argle Rd. - Location: East Side Village - Phase: ESV - Lot: 142

Today's Date: 11Jan11

Contact Name(s): Philip Macleod and Jennifer Davy

Contact Phone No.: Res: (705) 770-2421 Bus: (705) 321-4655 Bus2: (705) 770-2421 Cell:

Company: Decora Window and Door Systems

Attention: Diana

Telephone: (905) 660-9212 **Fax**: (905) 660-9788

Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
4521	Garage- front entrance door-seal is coming off the bottom		

Date Completed:	Homeowner Signature:
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Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.