From: Pratt Homes T

To: Ramona Gross

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Date: 1/10/2011 12:12:04 PM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: East Side Village - ESV - 144 - Normac Kitchens

Message: Juan as per phone conversation: Here is the work order, refaxed to you, please

let me know when you are doing, this H/owner wants done asap. Please call H/owner to schedule repairs. Also advise me of date you are going to H/owners

house. Thanks Ramona

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 1/10/2011 12:12:04 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883

Work Order

Fax: (705) 792-3893

Address: 144 Sydenham Wells -

Location: East Side Village - Phase: ESV - Lot: 144

Today's Date: 10Jan11

Contact Name(s): Ronald Hefford and Cheryk Wait

Contact Phone No.: Res: (705) 726-5699 Bus: (705) 726-5699 Bus2: Cell:

Company: Normac Kitchens

Attention:

Telephone: (905) 889-1342 **Fax**: (905) 695-1987

Please Complete the following items:

Deficiency Number	Issue	Appt. Date/Time	Notes
3462	POWDER ROOM- NOTE:-COUNTER TOP HAS A DENT IN FRONT TO LEFT OF SINK	10Nov10 /am	

Date Completed Homeowner Signature	Date Completed:	Homeowner Signature:
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Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.