From: Pratt Homes

To: Ramona Gross

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Date: 1/26/2011 12:36:05 PM

FAX TRANSMISSION

To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: East Side Village - ESV - 146 - Normac Kitchens

Message: This workorder was sent to you in Nov.10 I spoke with the homeowner today

and it is still outstanding. Please call homeowner asap and schedule repair date. Please advise Pratt Service Dept of this date as we are tracking the repair.

Thank you, Ramona

From: Pratt Homes To: Ramona Gross Page: 2/2 Date: 1/26/2011 12:36:05 PM



Pratt Hansen Group Customer Service Phone: (705) 792-3883

Work Order

Fax: (705) 792-3893

Address: 146 Sydenham Wells -

Location: East Side Village - Phase: ESV - Lot: 146

Today's Date: 26Jan11
Contact Name(s): Irene French

Contact Phone No.: Res: (705) 796-1021 Bus: (705) 719-7580 Bus2: Cell:

Company: Normac Kitchens

Attention:

Telephone: (905) 889-1342 **Fax**: (905) 695-1987

Please Complete the following items:

| Deficiency Number | Issue | Appt. Date/Time | Notes |
|----------------------|--|--------------------|-------|
| 4077 | Kitchen- cupboard door has chunck wood missing from where they installed handle. | | |
| 4078 | Kitchen- Inside cupboard has crack in it | | |
| 4079 | Kitchen- no brown cappin on outsides edges of cupboards. white expossed | | |

| Date Completed: | Homeowner Signature: |
|-----------------|----------------------|
| | |

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.