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# **FAX TRANSMISSION**

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To: Pratt Hansen Group Inc.

From: Pratt Homes

Subject: Work order Re: East Side Village - ESV - 2008 - Decora Window and Door Systems

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**Message:** Please call homeowner on cell # 1-416-906-1778 to book scheduled repair date. Please return completed , signed & dated workorder to Pratt Service Dept. by Fax #705-735-6991. Please sign in at the site trailer before entering the site. Thank you Ramona



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

## Work Order

**Address:** 135-8 Sydenham Wells -  
**Location:** East Side Village - Phase: ESV - Lot: 2008  
**Today's Date:** 03May11  
**Contact Name(s):** Carrie High & Chris Oster and 20 Peregrine Rd.  
**Contact Phone No.:** Res: (705) 220-5319 Bus: (705) 728-9802 Bus2: Cell: 1 (416) 906-1778  
**Company:** Decora Window and Door Systems  
**Attention:** Diana  
**Telephone:** (905) 660-9212  
**Fax:** (905) 660-9788

Please Complete the following items:

Deficiency Number	Issue		Appt. Date/Time	Notes
5426	MASTER BEDROOM-WINDOWS-OPERABLE WINDOW ON BACKWARDS			
5427	GARDEN/PATIO DOORS-NOTE:-PATIO DOOR DOES NOT LOCK AND WOBBLES DRAMATICALLY IN FRAME**patio door locks now but it has a very bad wobble**			
5428	GENERAL COMMENTS-NOTE:-ALL SCREENS AND CRANKS NOT INSTALLED			

Date Completed: \_\_\_\_\_

Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a

15% administrative fee.