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# **FAX TRANSMISSION**

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To: Pratt Hansen Group Inc.  
From: Pratt Homes  
Subject: Work order Re: Sunnidale Vistas - SUN - 1026 - Decora Window and Door Systems

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**Message:** Please see my note on this work order. This will be the second time you go to this unit.



**Pratt Hansen Group**  
**Customer Service**  
**Phone: (705) 792-3883**  
**Fax: (705) 792-3893**

## Work Order

**Address:** 39 Coulter St Unit 26 - Barrie  
**Location:** Sunnidale Vistas - Phase: SUN - Lot: 1026  
**Today's Date:** 15Jul10  
**Contact Name(s):** Bruno Di Domenico and Betti Di Domenico  
**Contact Phone No.:** Res: (705) 252-7115 Bus: Bus2: Cell: (416) 458-0913  
**Company:** Decora Window and Door Systems  
**Attention:** Diana  
**Telephone:** (905) 660-9212  
**Fax:** (905) 660-9788

Please Complete the following items:

Deficiency Number	Issue		Appt. Date/Time	Notes
2074	GARDEN/PATIO DOORS--Scratched and dented at base on both sides. **The owners report that your service man told them this was too big a job & that they should learn to live with the damage. We do not agree. The interior bottom vinyl track has impact damage. Please replace the damaged part. Let us know what the charge is & we will issue a PO.**			

Date Completed: \_\_\_\_\_

Homeowner Signature: \_\_\_\_\_

Please schedule service to complete the work described above within two weeks of receipt of this Work Order. It is your responsibility to book your own appointment unless we have included appointment details on this form.

Your Service Person must ask the homeowner to sign this form when the work has been completed. If the owner is not available to sign this Work Order, the person who completes the work should sign and date the form. Fax the completed Work Order to us at 705-735-6991.

In the event that you do not complete this service work within 14 days, Pratt Homes reserves the right to carry out the repairs on your behalf and the labour and material costs may be billed back to you plus a 15% administrative fee.

