



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W165739
Pack Slip:211032

Service Date: Sep 14, 2022

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: N000531 City: CALEDON Received: Aug 18, 2022
Name: ZANCOR CALEDON CLUB Service Phone(s): Time:
Service Fax: Site Phone: Order: D380116-1
Site Fax: Lot#: 110A Phase:

RESIDENT INFORMATION

Home Owner Name: Address:
Home Phone(s): Work Phone(s):
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION (D380116-1)

Customer: N000531 ZANCOR CALEDON CLUB Lot #: 110A
Model: 30-03 GREYSTONE (OPT. 4BED) (BK) Phase:

SERVICE INSTRUCTIONS

GOOD AFTERNOON ANA PLEASE HAVE THIS ITEM REPLACED GLASS AND SASH DAMAGED MAIN FLOOR *done*

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
72	NEWMAR VINYL CASEMENT	RR/ G.ROOM	SASH AND GLASS	22.125 X 66.125	LEFT BK CLR LOWE_ARG	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$ *187*

Labour \$ *120*

P.O.#:

Cause:

Solution:

Date Completed: *Sep-14-22*

Approved:

Time:

Service Signature: *[Signature]*
THARMA

8/25/22, 11:39 AM

Newmar / Casa Bella Mail - Fwd:



Shonnessa Facey <sfacey@newmar.com>

Fwd:

3 messages

Ana Rodrigues <arodrigues@casabellawindows.ca>

To: Service Department <service@newmar.com>, Service Department <servicedept@newmar.com>

I think this is zancor

Good afternoon Ana please have this item replaced glass and sash damaged main floor Lot:110 Caledon Club

Ana Rodrigues
Customer Service Manager

All new service requests must be sent to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in

Ana Rodrigues
Casabella/Newmar
Customer Service manager



Casa Bella Windows Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext 337

Fax: 416-650-5580

Toll Free: 1-800-407-9917

service@casabellawindows.ca

www.casabellawindows.ca

----- Forwarded message -----

From: <14167919866@mms.rogers.com>

Date: Tue, Aug 16, 2022 at 4:34 PM

Subject:

To: <arodrigues@casabellawindows.ca>

This message is l



8/25/22, 11:39 AM

Newmar / Casa Bella Mail - Fwd:



Good afternoon Ana please have this item replaced glass and sash damaged main floor Lot:110 Caledon Club

ROGERS

Melissa Green <mgreen@newmar.com>
To: Shonnessa Facey <sfacey@newmar.com>

Thu, Aug 18, 2022 at 1:03 PM

please input
[Quoted text hidden]

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com if enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊
Melissa Green
Customer Service Coordinator

8/25/22, 11:39 AM

Newmar / Casa Bella Mail - Fwd:

Shonnessa Facey <sfacey@newmar.com>
To: Melissa Green <mgreen@newmar.com>

Thu, Aug 18, 2022 at 1:32 PM

new work order 165739 lot 110
scheduled for 09.14.22 let me know if i need an earlier date
[Quoted text hidden]
[Quoted text hidden]
Shonnessa Facey



Newmar Window Manufacturing Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6
Tel: 905-672-1233 ext.328
Fax: 905-672-1076
Toll Free: 1-800-263-563