

Albanic Sit-Sys, NEWMAR WINDOW MFG. INC.

# ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6 TEL (905) 672-1233 FAX (905) 672-1076

WO # W168832 **Pack Slip:**211332

Service Date: Oct 24, 2022

| Priority:        | Normal    |                    |            | Status:       |             | SCHED  | ULED                 |            |           | RELEAS     | ED  |
|------------------|-----------|--------------------|------------|---------------|-------------|--------|----------------------|------------|-----------|------------|-----|
| BUILDER          |           |                    |            |               |             |        |                      |            |           |            |     |
| Customer:        | N00053    | 31                 |            | City:         |             | CALED  | ON                   |            | Received: | Oct 04, 20 | )22 |
| Name:            | ZANCO     | OR CALEDON CLUB    |            | Service P     | hone(s):    |        |                      |            | Time:     | 10AM - 2I  | PM  |
| Service Fax:     |           |                    |            | Site Phon     | e:          |        |                      |            | Order:    | D380145    | -1  |
| Site Fax:        |           |                    |            | Lot#:         |             | 60A    |                      |            | Phase:    |            |     |
| RESIDENT         | INFORM    | MATION             |            |               |             |        |                      |            |           |            |     |
| Home Owner       | Name:     | HARISH K BASRA/    | SONIA BASR | A -           | Address:    |        |                      |            |           |            |     |
| Home Phone(      | (s):      |                    |            |               | Work Pho    | ne(s): |                      |            |           |            |     |
| Cell Phone(s)    | ):        | 647-286-3972, 647- | 286-3974   |               | Email(s):   |        | basrahk@<br>sonia_ba |            |           |            |     |
| LINKED OR        | DER IN    | FORMATION (D38     | 30145-1)   |               |             |        |                      |            |           |            |     |
| ,                |           | 1 ZANCOR CALEDO    |            |               |             | Lot #  | : 60A                | \          |           |            |     |
| Model:           | 30-05 C   | APILANO (STND + C  | PT. GROUND | ) (BK)        |             | Phas   | e:                   |            |           |            |     |
| SERVICE IN       |           |                    |            |               |             |        |                      |            |           |            |     |
| FRONT BEDF       | ROOM P    | RESSURE CRACK      | ON OP SIDE |               |             |        |                      | K          |           |            |     |
|                  |           |                    |            |               |             | - /    | -                    | dt         | AV.       |            |     |
| ADD:<br>BEDROOM# | 3- WIND   | OWS-CRACK ON O     | PERATING W | INDOW         |             |        | luy                  | Note       | <b>3</b>  |            |     |
| PARTS REC        | QUIRED    |                    |            |               |             |        |                      |            |           |            |     |
| LN Item Desc     |           |                    | Location   | Specificat    |             | Size   |                      | Option     |           |            | Qty |
| 131 NEWMA        | AR VINYI  | L CASEMENT         | B4         | GLASS<br>SASH | ONLY -      | 18.75  | X 62.75              | AG13<br>BK | BK/WH LOV | VE_ARG     | 1   |
| Problem Desc     | cription: | H(o                | Signed     | Buch          | uf          |        |                      |            |           |            |     |
| Warranty         |           |                    |            |               | CHAR        | GEABLE | S                    |            |           |            |     |
| Material \$      | -         |                    |            |               | Material \$ | 139    | 9                    |            |           |            |     |
| Labour \$        | 7.        |                    |            |               | Labour \$   | 17     | 0                    |            |           |            |     |
|                  |           |                    |            |               | P.O.#:      |        |                      |            |           |            |     |
| Cause:           |           |                    |            |               |             |        |                      |            |           |            |     |
|                  |           |                    |            |               |             |        |                      |            |           |            |     |
| Solution         |           |                    |            |               |             |        |                      |            |           |            |     |
| Coldion.         |           |                    |            |               |             |        |                      |            |           |            |     |
|                  |           |                    |            |               |             |        |                      |            |           |            |     |
| Date Comp        | leted:    | at 24/22           | `          |               | Appro       | oved:  |                      | 1          | <u> </u>  |            |     |
|                  |           | Zoun               |            |               |             |        | N                    |            |           |            |     |
|                  | Time:     | 3 our              | ~          | Ser           | vice Signa  | ature: | 11                   |            | ***       |            |     |
|                  | 7 81      |                    |            |               |             | ,      | 7                    | ST         | EVE       |            | -   |





ZANCOR Zancor Homes (Caledon) Ltd. Warranty Services

Phone: (905) 738-7010 Fax: (905) 738-5948

| Clasina I | John . | 22 1         | un22 |
|-----------|--------|--------------|------|
| Closina [ | Jate:  | <b>23J</b> I | 40ZZ |

Address:

Location: Caledon Club - Phase: 1 - Lot: 60A

Today's Date:

17Oct22

Contact(s):

Harish K Basra - Cell: (647) 286-3972 - (basrahk@yahoo.com)

Sonia Basra - Cell: (647) 286-3974 - (sonia\_basra@yahoo.com)

Email:

basrahk@yahoo.com

Company: Newmar

Attention:

Alex

Telephone:

(905) 672-1233

Fax:

(905) 672-6350

Please Complete the following items:

| DAI    | Туре | Issue  | Appt.<br>Date/Time | Notes |
|--------|------|--|--------------------|-------|
| 151122 | PDI  | BEDROOM #3-<br>WINDOWS~CRACK<br>ON OPERATING<br>WINDOW |                    |       |

| Date Completed: |   | Homeowner Signature: Rann Datt                  |
|-----------------|---|---|
|                 |   | The Homeowner acknowledges and accepts all work |
|                 | , | has been completed in a workman like manner.    |

Date Completed:

Trade &/or Service Tech.

Signature: Strull

Print Name: Steven

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

## Caledon Club - Phase: 1 - Lot: 60A

151122 - 1 - WINDOWS~CRACK ON OPERATING WINDOW





#### Service Department <servicedept@newmar.com>

### Fwd: Caledon Club Lot 60

1 message

Ana Rodrigues <arodrigues@casabellawindows.ca>

Thu, Sep 29, 2022 at 8:04 AM

To: Service Department <servicedept@newmar.com>, Service Department <service@newmar.com>

----- Forwarded message ------

From: Anthony Petta <APetta@zancorhomes.com>

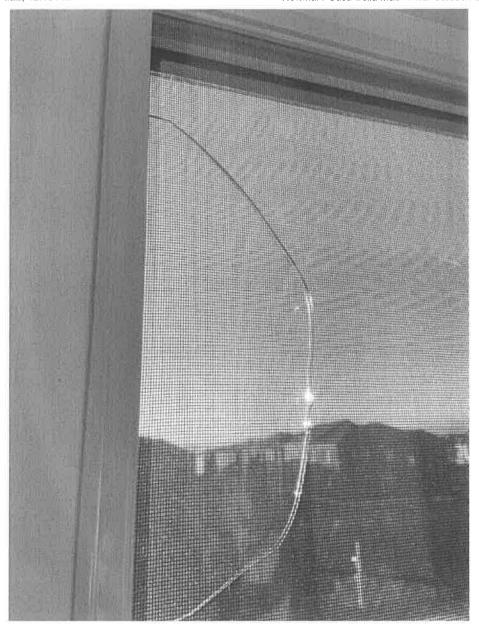
Date: Thu, Sep 29, 2022 at 8:00 AM

Subject: Caledon Club Lot 60

To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Front bedroom pressure crack on OP side .





Sent from my iPhone

**Ana Rodrigues Customer Service Manager** 

All new service requests must be sent to servicedept@newmar.com PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

**Ana Rodrigues** Casabella/Newmar **Customer Service manager**  \* 16





#### Casa Bella Windows Inc. 7630 Airport Road

Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext 337

Fax: 416-650-5580

Toll Free: 1-800-407-9917

service@casabellawindows.ca

www.casabellawindows.ca