



Zancor Homes (Innisfil) Ltd.
Warranty Services
Phone: (905) 738-7010
Fax: (905) 738-5948

Work Order

Jan 24
Jan 1
J.G.

Closing Date: 11Aug22

Address:

Location: Belle Aire Shores - Phase: 3 - Lot: 34W

Today's Date: 04Jan23

Contact(s): Luigina Benvenuto - Home: (416) 993-2874 - (lulubenvvenuto@gmail.com)

Pascalis Traikos - Home: (416) 668-1412 - (paultraikos@hotmail.com)

Email: lulubenvvenuto@gmail.com

Company: National Air

Attention: Ron Lochhead / Alex (Service)

Telephone: (416) 532-0654

Fax: (416) 532-3811

COMPLETED

Please Complete the following items:

DAI	Type	Issue	Appt. Date/Time	Notes
150626	30-Day	Living Room- General- Item #5 Fireplace - paint, glass scratched, rough trim- SVC to touch up trim above	03Jan23 /am	Please see note attached Emails to Zancor service.

Date Completed: _____

Homeowner Signature: _____

The Homeowner acknowledges and accepts all work has been completed in a workman like manner.

Date Completed: Jan 24/23

Trade &/or Service Tech.

Signature: National Freights

Print Name: _____

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be applied to the Company listed above.

Anna Marques

From: Anna Marques <service@nationalfireplaces.com>
Sent: January 25, 2023 1:08 PM
To: 'Gisella Fiore'; 'Alexandria Damianidis'
Subject: FW: Lot 34w Innisfil- National Fireplace

Hello Ladies

My service tech went to repair fireplace yesterday please see notes below

24/01/23 - Chris went and h/o said she cleaned unit thoroughly and someone else (Zancor?). Repainted unit, she said they (Zancor?). Said glass was scratched. Replaced glass. H/o said she believes fireplace cause of soot in cupboards on outlet and fridge ect. I found no evidence of soot in fireplace. Also looked for burning smell. She said she did curing. When I asked if she burns candles she became upset saying one candle couldn't cause all the issues she's having. I told her if it reoccurs in or on unit don't clean it and call us

Who painted this fireplace and was the right paint used, if in future there is an issue with the paint we're not responsible (we're not sure if correct paint was issued). Also who informed h/o that glass was scratched it wasn't however, tech replaced glass due to how difficult this h/o was

H/o didn't sign off on work order, please give us a heads up when h/o is this difficult. In future if ever there is a soot issue don't allow anyone touch the fireplace

Anna Marques

National Fireplaces & Facings Inc.

10 Farnboro Road

Etobicoke, ON M9W 0A1

Tel: 416-743-5008 x 239

Fax: 416-743-0479

From: Gisella Fiore [mailto:Gisella@zancorhomes.com]
Sent: January 12, 2023 4:01 PM
To: 'Anna Marques' (service@nationalfireplaces.com) <service@nationalfireplaces.com>
Cc: Alexandria Damianidis <Alexandria@zancorhomes.com>
Subject: Lot 34w Innisfil- National Fireplace

Hi Anna

happy New year. Has the below been booked yet?

Deficiencies on Belle Aire Shores - 3 - 34W For National Fireplaces and Facings INC.

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Gisella Fiore
Service Manager
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