



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W170921

Pack Slip:218340

Service Date: Feb 28, 2023

Priority: Normal Status: SCHEDULED RELEASED

BUILDER
Customer: N000633 City: WASAGA BEACH Received: Oct 31, 2022
Name: ZANCOR WASAGA SINGLES Service Phone(s): Time:
Service Fax: Site Phone: Order: D383273-1
Site Fax: Lot#: 140 Phase:

RESIDENT INFORMATION
Home Owner Name: SNEHAL MADHUSUDAN SHAH Address: 41 SIMONA AVE
Home Phone(s): Work Phone(s):
Cell Phone(s): 647-800-1832 Email(s): snehal.shah36@gmail.com,
paurinpatel@yahoo.com

LINKED ORDER INFORMATION (D383273-1)
Customer: N000633 ZANCOR WASAGA SINGLES Lot #: 140
Model: 40-07 (WH) Phase:

SERVICE INSTRUCTIONS
WE ARE MISSING THE SCREEN FOR THE FAMILY ROOM. PLEASE HAVE THIS SENT OUT ASAP.--DONE
ADD:
BASEMENT- GENERAL- STRESS CRACK AT FIXED GLASS (REAR) (INTERIOR SIDE)--DONE

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
91	NEWMAR VINYL CASEMENT COMPLETED	FAM	SCREENS-REPLA CEMENT-WINDO WS	19.0625 X 63.125		1
141	NEWMAR VINYL CASEMENT FIXED	BSMT	GLASS ONLY - FIXED	18.75 X 24.75	CLR LOWE_ARG WH	1

Problem Description: done

☐ Warranty ☐ CHARGEABLES
Material \$ 168
Labour \$ 120
P.O.#:

Cause:
Solution:

Date Completed: Feb 28, 2023 Approved: X B
Time: Service Signature: ZAHER



F/U

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TEL (905) 672-1233 FAX (905) 672-1076

WO # W170921
Pack Slip:218340
Service Date: Jan 04, 2023

Priority: Normal Status: SCHEDULED RELEASED
BUILDER
Customer: N000633 City: WASAGA BEACH Received: Oct 31, 2022
Name: ZANCOR WASAGA SINGLES Service Phone(s): Time:
Service Fax: Site Phone: Order: D383273-1
Site Fax: Lot#: 140 Phase:

RESIDENT INFORMATION

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Model: 40-07 (WH) Phase:

SERVICE INSTRUCTIONS

WE ARE MISSING THE SCREEN FOR THE FAMILY ROOM. PLEASE HAVE THIS SENT OUT ASAP. *done*

ADD:
BASEMENT- GENERAL- STRESS CRACK AT FIXED GLASS (REAR) (INTERIOR SIDE)

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
91	NEWMAR VINYL CASEMENT	FAM	SCREENS-REPLA CEMENT-WINDO WS	19.0625 X 63.125	<i>done</i>	1
141	NEWMAR VINYL CASEMENT FIXED	BSMT	GLASS ONLY - FIXED	18.75 X 24.75	CLR LOWE_ARG WH <i>order</i>	1

Problem Description: _____

☐ Warranty ☐ CHARGEABLES
Material \$ _____ Material \$ _____
Labour \$ _____ Labour \$ _____
P.O.#: _____

Cause: *glass was NOT Made*

Solution: _____

Date Completed: *Jan 4- 2023* Approved: _____

Time: _____ Service Signature: *ZAHIER*



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WE ARE MISSING THE SCREEN FOR THE FAMILY ROOM. PLEASE HAVE THIS SENT OUT ASAP.

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BASEMENT- GENERAL- STRESS CRACK AT FIXED GLASS (REAR) (INTERIOR SIDE)

PARTS REQUIRED

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141	NEWMAR VINYL CASEMENT FIXED	BSMT	GLASS ONLY - FIXED	18.75 X 24.75	CLR LOWE_ARG WH	1

Problem Description:

☐ Warranty ☐ CHARGEABLES
Material \$ Material \$
Labour \$ Labour \$
P.O.#:

Cause:

Solution:

Date Completed: Approved:

Time: Service Signature: ZAHER

11/4/22, 11:52 AM

Newmar / Casa Bella Mail - Lot 140 Wasaga Beach



Service Department <servicedept@newmar.com>

Lot 140 Wasaga Beach

2 messages

Mary Ielpo <mary@zancorhomes.com> Wed, Nov 2, 2022 at 7:56 AM
To: Service Department <servicedept@newmar.com>, "service@newmar.com" <service@newmar.com>
Cc: "mgreen@newmar.com" <mgreen@newmar.com>, "sfacey@newmar.com" <sfacey@newmar.com>

Good Morning,

See attached picture of the stress cracked glass at the basement window.

Please schedule for service. This will be added to your list to complete.

Thanks, Mary



Mary Ielpo
mary@zancorhomes.com
Wasaga Beach
Head Office P:905-738-7010 F:905-738-5948
221 North Rivermede Road - Concord, ON L4K 3N7

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245K

11/4/22, 11:52 AM

Newmar / Casa Bella Mail - Lot 140 Wasaga Beach



Melissa Green <mgreen@newmar.com>
To: Service Department <servicedept@newmar.com>

Wed, Nov 2, 2022 at 8:51 AM

[Quoted text hidden]

We are making some changes to better serve you. Effective immediately all new service requests are to be sent to servicedept@newmar.com If enquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊
Melissa Green
Customer Service Coordinator



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