



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W174299
Pack Slip:22232

Service Date: Mar 17, 2023

Priority: Normal Status: SCHEDULED RELEASED

BUILDER

Customer: N000531 City: CALEDON Received: Dec 13, 2022
Name: ZANCOR CALEDON CLUB Service Phone(s):
Service Fax: Site Phone: Time:
Site Fax: Lot#: BLK149-6 Order: D385446-1
Phase:

RESIDENT INFORMATION

Home Owner Name: N/A Address: N/A 12208
Home Phone(s): Work Phone(s): MC LAGHUN ROAD
Cell Phone(s): Email(s):

LINKED ORDER INFORMATION (D385446-1)

Customer: N000531 ZANCOR CALEDON CLUB Lot #: BLK149-6
Model: RLTH-02 HIGHLAND (END) (CB) Phase:

SERVICE INSTRUCTIONS

PRESSURE CRACK AT TRANSOM GLASS ABOVE OP IN GREAT ROOM

ADD:
PRESSURE CRACK - KITCHEN WINDOW

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
133	NEWMAR VINYL PICTURE WINDOW	GRT	GLASS ONLY - FIXED	57.875 X 9.875	CLR LOWE_ARG SIM 2-PART CB	1
161	NEWMAR VINYL CASEMENT FIXED	KIT	GLASS ONLY - FIXED	18.75 X 30.75	CLR LOWE_ARG CB	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$ 136

Labour \$ 120

P.O.#:

Cause:

Solution: REPAIRMENT

Date Completed: March 17, 2024

Approved:

Time:

Service Signature: RAY

NOTE: NO ONE AVAILABLE FOR SIGNATURE



Service Department <servicedept@newmar.com>

Fwd: BLK:149-6

1 message

Ana Rodrigues <arodrigues@casabellawindows.ca>

Thu, Jan 26, 2023 at 12:36 PM

To: Service Department <service@newmar.com>, Service Department <servicedept@newmar.com>

"Make today so awesome that yesterday gets jealous."

Ana Rodrigues
Casabella/Newmar
Customer Service manager



Casa Bella Windows Inc.
7630 Airport Road
Mississauga, Ontario L4T 4G6

Tel: 905-672-1233 ext 337

Fax: 416-650-5580

Toll Free: 1-800-407-9917

service@casabellawindows.ca

www.casabellawindows.ca

----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>

Date: Thu, Jan 26, 2023 at 10:22 AM

Subject: BLK:149-6

To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Good morning Ana.

Hope all is well , please see to this pressure crack .

Thank you





Sent from my iPhone



Service Department <servicedept@newmar.com>

Fwd: BLK:149 Unit# 6

1 message

Ana Rodrigues <arodrigues@casabellawindows.ca>

Thu, Dec 8, 2022 at 11:17 AM

To: Service Department <servicedept@newmar.com>, Service Department <service@newmar.com>

Ana Rodrigues
Customer Service Manager

All new service requests must be sent to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are doing our best to respond back in a timely manner.

Ana Rodrigues
Casabella/Newmar
Customer Service manager



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----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>

Date: Thu, Dec 8, 2022 at 10:58 AM

Subject: BLK:149 Unit# 6

To: Ana Rodrigues <arodrigues@casabellawindows.ca>

Good morning Ana,

Please have this issue repaired . Pressure crack at transom glass above OP in great room .

12/13/22, 3:05 PM

Newmar / Casa Bella Mail - Fwd: BLK:149 Unit# 6

Best Regards,

Anthony Petta

Caledon Club Site Supervisor



E: APetta@zancorhomes.com

P: 416-791-9866

Zancor Homes

221 North Rivermede Road

Concord, Ontario

L4K 3N7

ZancorHomes.com

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