

## Simone Walker

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**From:** Simone Walker  
**Sent:** February 28, 2023 12:25 PM  
**To:** chrismordi047@gmail.com  
**Subject:** RE: 221W Innisfil - RESELECTION REQUIRED

Hi Chinasa,

Thank you for speaking with me earlier.

As discussed, we will proceed to install the upgraded 5 inch wide hardwood at no additional cost to you.

Thank you,  
Simone

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**From:** Simone Walker  
**Sent:** February 27, 2023 7:42 PM  
**To:** chrismordi047@gmail.com  
**Subject:** 221W Innisfil - RESELECTION REQUIRED

Good Evening Chinasa,

Hope all is well.

I have been informed that the hardwood you have selected (NSS 3-1/4" Oak Natural) is not available and has to be reselected.

We are offering an upgrade which is the same material and colour but in a **larger size (5 inch)**. \*\*\*This upgrade is at no additional cost to you.

Please confirm if we can proceed no later than Tuesday, Feb 28.

Thank you,

Simone Walker  
Decor Manager  
Zancor Homes  
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Concord, Ontario L4K 3N7  
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