



NEWMAR WINDOW MFG. INC.
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6
TEL (905) 672-1233 FAX (905) 672-1076

WO # W186494

Pack Slip:222691

Service Date: May 26, 2023

Priority: Normal Status: SCHEDULED

BUILDER

Customer: N000531 City: CALEDON Received: May 15, 2023
Name: ZANCOR CALEDON CLUB Service Phone(s): Time:
Service Fax: Site Phone: Order: D380125-1
Site Fax: Lot#: 119A Phase:

RESIDENT INFORMATION

Home Owner Name: KARANDEEP SINGH Address: 27 Pattulo Dr.
Home Phone(s): Work Phone(s):
Cell Phone(s): 647-381-1165 Email(s): kdeep6917@gmail.com

LINKED ORDER INFORMATION (D380125-1)

Customer: N000531 ZANCOR CALEDON CLUB Lot #: 119A
Model: 30-02 CABO (OPT. 4BED) (SL) Phase:

SERVICE INSTRUCTIONS

KITCHEN- GENERAL- PATIO DOOR NOT LOCKING

Problem Description:

M/o Signed bottom & Fax from Builder

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$

P.O.#:

Cause:

Solution:

sunview
moved wheels to straighten sash & repositioned keeper

Date Completed:

May 26/23

Approved:

Raman

Time:

3:00pm

Service Signature:

STEVE

FW: Lot 119 A backyard door

4 messages

Alexandria Damianidis <Alexandria@zancorhomes.com>

Thu, May 11, 2023 at 1:57 PM

To: "mgreen@newmar.com" <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>, "service@newmar.com" <service@newmar.com>

Cc: Gisella Fiore <Gisella@zancorhomes.com>, Kdeep Singh <kdeep6917@gmail.com>

Hello ladies,

I just sent you a work order for the below. I wanted to reach out and see when you could do this as I is an emergency. Thank you

Deficiencies on Caledon Club - 1 - 119A For Newmar

DAI	Type	Issue	Appt. Date / Time	Notes
156960	Emergency	Kitchen- General- patio door not locking		



Thanks,



Alexandria Damianidis

Service Coordinator

Alexandria@zancorhomes.com

P: 905.738.7010 F: 905.738.5948

221 North Rivermede Road- Concord, ON L4K 3N7

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From: Kdeep Singh <kdeep6917@gmail.com>
Sent: Thursday, May 11, 2023 1:38 PM
To: Alexandria Damianidis <Alexandria@zancorhomes.com>
Subject: Lot 119 A backyard door

Hello alexandria,

The door's locked isn't working again

Could you please let them as it's kind of urgent.

Alexandria Damianidis <Alexandria@zancorhomes.com> Fri, May 12, 2023 at 11:31 AM
To: "mgreen@newmar.com" <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>, "service@newmar.com" <service@newmar.com>
Cc: Kdeep Singh <kdeep6917@gmail.com>, Gisella Fiore <Gisella@zancorhomes.com>

Hey ladies,

Just following up with my email below. Homeowner is asking for an update.

From: Kdeep Singh <kdeep6917@gmail.com>
Sent: Friday, May 12, 2023 11:28 AM
To: Alexandria Damianidis <Alexandria@zancorhomes.com>
Subject: Re: FW: Lot 119 A backyard door

??

[Quoted text hidden]

Melissa Green <mgreen@newmar.com> Mon, May 15, 2023 at 8:46 AM
To: Shonnessa Facey <sfacey@newmar.com>

please input and date for 05.26.2023 am for steve please note on the work order that t is a must do
[Quoted text hidden]

**** IN ORDER TO BETTER SERVE OUR CUSTOMERS, PLEASE NOTE THAT EFFECTIVE IMMEDIATELY ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com *****if inquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green
Customer Service Coordinator

Melissa Green <mgreen@newmar.com> Mon, May 15, 2023 at 8:46 AM
To: Alexandria Damianidis <Alexandria@zancorhomes.com>
Cc: Shonnessa Facey <sfacey@newmar.com>, "service@newmar.com" <service@newmar.com>, Kdeep Singh <kdeep6917@gmail.com>, Gisella Fiore <Gisella@zancorhomes.com>

the earliest that i can do is 05.26.2023 am time slot please confirm if this date will work for you

[Quoted text hidden]

[Quoted text hidden]