



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W180081

Pack Slip:210871

Service Date: May 30, 2023

Priority: Normal Status: SCHEDULED

BUILDER

Customer: N000633 City: WASAGA BEACH Received: Mar 07, 2023  
Name: ZANCOR WASAGA SINGLES Service Phone(s): Time: 1ST CALL  
Service Fax: Site Phone: Order: D379066-1  
Site Fax: Lot#: 21 Phase:

RESIDENT INFORMATION

Home Owner Name: MOHAMAD, KHALID IBRAHIM NUSIER Address: 12 BEATRICE DRIVE  
Home Phone(s): 647-955-6103, 647-204-4866 Work Phone(s):  
Cell Phone(s): Email(s): nusier1@gmail.com, lyudmila@searchrealty.ca

LINKED ORDER INFORMATION (D379066-1)

Customer: N000633 ZANCOR WASAGA SINGLES Lot #: 21  
Model: 40-02 (CB) Phase:

SERVICE INSTRUCTIONS

FOYER- GENERAL- ADJUST OPERABLE DOOR *down*

LIVING ROOM- GENERAL- PATIO DOOR THAT WAS REPLACED NEW DOOR IS SCRATCHED AGAIN *down*

ADD:  
FRONT DOOR ADJUST FIXED SIDE SEE PICTURE--MADE NEED RE& RE *down*  
\*\* TONY TO GO WITH TECH \*\*

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
71	BUCKINGHAM PURCH. PATIO DOOR BRK po 83026 <b>COMPLETED</b>	BRK	SASH AND GLASS	X	RIGHT CB CLR LOWE_ARG	1
141	BUCKINGHAM PURCH. PATIO DOOR BRK po 84556 ( i believe mike k found one in over stock )	BRK	FIXED SASH AND GLASS (PH TECH AND BASE)	X X	RIGHT CB CLR	1

Problem Description:

☐ Warranty

Material \$

Labour \$

☐ CHARGEABLES

Material \$

Labour \$ *NIC*

P.O.#:

Cause:

Solution: *Replaced fix panel on SUPD, ADJUSTED FRONT DOOR TO EVEN  
OUT GAPS.  
ADJUST STICKER PUTS ON FRONT DOOR & GTH DOOR*

Date Completed: *MAY 30/23*

Approved: *M.N*

Time: \_\_\_\_\_

Service Signature: \_\_\_\_\_

  
ZAHER



**Zancor Homes (Wasaga) Ltd.**  
**Warranty Services**  
**Phone: (905) 738-7010**  
**Fax: (905) 738-5948**

## Work Order

**Closing Date:** 28Jul22  
**Address:** 12 Beatrice Drive  
Wasaga Beach, Ontario  
**Location:** Shoreline Point - Phase: 1 - Lot: 21  
**Today's Date:** 21Apr23  
**Contact(s):** Mohamad, Khalid Ibrahim Nusier - Home: (647) 955-6103 - (nusier1@gmail.com)  
Lyudmila Korovko - Home: (647) 204-4866 - (lyudmila@searchrealty.ca)  
**Email:** nusier1@gmail.com

**Company:** Newmar  
**Attention:** Alex  
**Telephone:** (905) 672-1233  
**Fax:** (905) 672-6350

### Please Complete the following items:

DAI	Type	Issue		Appt. Date/Time	Notes
154981	Interval	Living Room- General- Patio door that was replaced new door is scratched again		10Apr23 /day	
154982	Interval	Foyer- General- adjust operable door			

Date Completed: \_\_\_\_\_

Homeowner Signature: \_\_\_\_\_

The Homeowner acknowledges and accepts all work  
has been completed in a workman like manner.

Date Completed: My 30. 2023

**Trade &/or Service Tech.**

Signature: \_\_\_\_\_

Print Name: Zaher

Please schedule your Service Department to complete work on the above Lot. Should no appointment time or date appear (below) on this form, it is your responsibility to arrange and adhere to the appointment you have scheduled. Your service representative must have this form signed by homeowner on completion. Please fax the signed form to our office (905) 833-4367.

**Failure to comply with this request within 10 business days will give Zancor Homes (and it's group of companies) the right to carry out any and all repairs. All costs incurred will be**



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

*fill* WO # W180081  
Pack Slip: 210871  
Service Date: Apr 18, 2023

Priority: Normal

Status: SCHEDULED

BUILDER

Customer: N000633  
Name: ZANCOR WASAGA SINGLES  
Service Fax:  
Site Fax:

City: WASAGA BEACH  
Service Phone(s):  
Site Phone:  
Lot#: 21

Received: Mar 07, 2023  
Time:  
Order: D379066-1  
Phase:

RESIDENT INFORMATION

Home Owner Name: MOHAMAD, KHALID IBRAHIM NUSIER  
Home Phone(s): 647-955-6103, 647-204-4866  
Cell Phone(s):

Address: 12 BEATRICE DRIVE  
Work Phone(s):  
Email(s): nusier1@gmail.com, lyudmila@searchrealty.ca

LINKED ORDER INFORMATION (D379066-1)

Customer: N000633 ZANCOR WASAGA SINGLES  
Model: 40-02 (CB)

Lot #: 21  
Phase:

SERVICE INSTRUCTIONS

FOYER- GENERAL- ADJUST OPERABLE DOOR *DOT issue on the door - complete*

LIVING ROOM- GENERAL- PATIO DOOR THAT WAS REPLACED NEW DOOR IS SCRATCHED AGAIN *- Complete*

PARTS REQUIRED

LN	Item Description	Location	Specification	Size	Options	Qty
71	BUCKINGHAM PURCH. PATIO DOOR po 83026	BRK	SASH AND GLASS	X	RIGHT CB CLR LOWE_ARG	1

Problem Description: *Required fix sash and glass for patio door.*

☐ Warranty

Material \$ \_\_\_\_\_  
Labour \$ \_\_\_\_\_

☐ CHARGEABLES

Material \$ \_\_\_\_\_  
Labour \$ \_\_\_\_\_  
P.O.#: \_\_\_\_\_

Cause: \_\_\_\_\_

Solution: *\* Replaced operator panel sash and glass patio door - complete  
\* Foyer door DOT issue Ask Tony about this - complete*

Date Completed: \_\_\_\_\_

Approved: \_\_\_\_\_

Time: \_\_\_\_\_

Service Signature: \_\_\_\_\_

ALEX



Shonnessa Facey <sfacey@newmar.com>

---

## SWO 159243 lot 21

13 messages

Shonnessa Facey <sfacey@newmar.com>

Fri, Feb 24, 2023 at 8:50 AM

To: Mohamad Nusier <nusier1@gmail.com>, Lyudmila Korovko <lyudmila@searchrealty.ca>

Good morning

I have an outstanding work order from your builder that I would like to schedule for 02.28.2023  
please confirm within 24-48hrs, please note that spots fill up fast we are booking over 6-8 weeks out. thank you

We are making some changes to better serve you. Effective immediately all new service requests are to be sent  
to servicedept@newmar.com

PLEASE NOTE - We are experiencing higher than normal volume and appreciate your patience as we review your inquiry, we are  
doing our best to respond back in a timely manner.

Shonnessa Facey



### Newmar Window Manufacturing Inc.

7630 Airport Road  
Mississauga, Ontario L4T 4G6  
Tel: 905-672-1233 ext.328  
Fax: 905-672-1076  
Toll Free: 1-800-263-563

---

Mohamad Nusier <nusier1@gmail.com>

Fri, Feb 24, 2023 at 9:20 AM

To: Shonnessa Facey <sfacey@newmar.com>

Cc: Lyudmila Korovko <lyudmila@searchrealty.ca>

Good morning,

Yes we confirm.

Can you please let us know what will be done? The front door and the patio door?

Thank you,

Mo

-----  
Mohamad Nusier

Sent from my iPhone

On Feb 24, 2023, at 8:51 AM, Shonnessa Facey <sfacey@newmar.com> wrote:

[Quoted text hidden]

---

### Newmar Window Manufacturing Inc.

[Quoted text hidden]

Fax: 905-672-1076  
Toll Free: 1-800-263-5634  
www.newmar.com

**Manufacturers of Quality Windows and Entrance Door Systems**

www.Searchrealty.ca/LyudmilaKorovko

*If you know someone thinking of Buying/Selling/Investing- Call Me, please!*

[Quoted text hidden]

Shonnessa Facey <sfacey@newmar.com>  
To: Lyudmila Korovko <lyudmila@searchrealty.ca>  
Cc: Gisella Fiore <Gisella@zancorhomes.com>

Wed, Mar 1, 2023 at 11:40 AM

No worries have a great day

[Quoted text hidden]

Lyudmila Korovko <lyudmila@searchrealty.ca>  
To: Shonnessa Facey <sfacey@newmar.com>, Mary Ielpo <mary@zancorhomes.com>, Mohamad Nusier <nusier@rogers.com>  
Cc: Gisella Fiore <Gisella@zancorhomes.com>

Mon, Mar 6, 2023 at 11:57 AM

Hi All,  
We supposed to have the fixed part of the walk out door replaced last week, the moving part was already replaced previously and was good. Instead we have had the moving part replaced one more time and with the one which is scratched and sprayed with white pain, again... This is really frustrating and tiring. I keep cleaning these doors just to report another problem and start over... Mohamad was saying that he noticed looking at the security recording that the workers were bringing in a door with the handle again, which is a moving part, he was right... The front door seems ok, needs painting, but for some reason the frosting film was removed from the other, good, door and taken away? Why did they have to do that? Where is the film?

I am at the house now, can someone stop by and check it, please.

[Quoted text hidden]

[Quoted text hidden]

Shonnessa Facey <sfacey@newmar.com>  
To: Melissa Green <mgreen@newmar.com>

Mon, Mar 6, 2023 at 12:17 PM

[Quoted text hidden]

Gisella Fiore <Gisella@zancorhomes.com>  
To: Melissa Green <mgreen@newmar.com>, Shonnessa Facey <sfacey@newmar.com>  
Cc: Alexandria Damianidis <Alexandria@zancorhomes.com>

Mon, Mar 6, 2023 at 4:09 PM

Hi Melissa,

The sliding glass door that was replaced was installed scratched. The homewoner is requesting this to be changed as this is the exact same issue the last 2 times when you guys went out for replacement. I have added this to the system. DO you know if your techs are inspecting this prior installing? Please advise

### Deficiencies on Shoreline Point - 1 - 21 For Newmar

DAI	Type	Issue	Appt. Date / Time	Notes
154982	Interval	Foyer- General- adjust operable door	M. N	
154981	Interval	Living Room- General- Patio door that was replaced new door is scratched again	M. N	

[Quoted text hidden]

**Melissa Green** <mgreen@newmar.com>  
To: Shonnessa Facey <sfacey@newmar.com>

Tue, Mar 7, 2023 at 9:27 AM

please input also may be custom order  
[Quoted text hidden]

\*\*\*\* IN ORDER TO BETTER SERVE OUR CUSTOMERS, PLEASE NOTE THAT EFFECTIVE IMMEDIATELY ALL NEW SERVICE REQUESTS ARE TO BE SENT TO servicedept@newmar.com \*\*\*\*\*if Inquiring about a follow up please email me directly at mgreen@newmar.com

Thank you 😊

Melissa Green  
Customer Service Coordinator

**Shonnessa Facey** <sfacey@newmar.com>  
To: Melissa Green <mgreen@newmar.com>

Tue, Mar 7, 2023 at 10:27 AM

New work order 180081 lot 21  
[Quoted text hidden]