



NEWMAR WINDOW MFG. INC.  
ALPA LUMBER GROUP

7630 AIRPORT ROAD, MISSISSAUGA, ON L4T 4G6  
TEL (905) 672-1233 FAX (905) 672-1076

WO # W196135

Pack Slip:237236

Service Date: Sep 25, 2023

Priority: Normal Status: PENDING RELEASED

**BUILDER**

Customer: N000531 City: CALEDON Received: Sep 05, 2023  
Name: ZANCOR CALEDON CLUB Service Phone(s): Time:  
Service Fax: Site Phone: Order: D385447-1  
Site Fax: Lot#: BLK151-1 Phase:

**RESIDENT INFORMATION**

Home Owner Name: N/A Address: N/A  
Home Phone(s): Work Phone(s):  
Cell Phone(s): Email(s):

**LINKED ORDER INFORMATION (D385447-1)**

Customer: N000531 ZANCOR CALEDON CLUB Lot #: BLK151-1  
Model: RLTH-02 HIGHLAND (END) (BLK) Phase:

**SERVICE INSTRUCTIONS**

\*\*\* THIS IS A MUST DO FIRST WHEN YOU GET ON SITE \*\*\*

*Complete*

BROKEN GLASS FIXED SIDE KITCHEN WINDOW OUTSTANDING OVER FOUR WEEKS OLD PLEASE EXPEDITE

**PARTS REQUIRED**

LN	Item Description	Location	Specification	Size	Options	Qty
32	NEWMAR VINYL CASEMENT FIXED	KIT	GLASS ONLY - FIXED	18.75 X 30.75	CLR LOWE_ARG BK	1

Problem Description: \_\_\_\_\_

☐ Warranty

Material \$ \_\_\_\_\_

Labour \$ \_\_\_\_\_

☐ CHARGEABLES

Material \$ 108

Labour \$ 120

P.O.#: \_\_\_\_\_

Cause: \_\_\_\_\_

Solution: \_\_\_\_\_

Date Completed: Sept 25/23

Approved: *[Signature]*

Time: 3:00pm

Service Signature: *[Signature]*

STEVE



Service Department <servicedept@newmar.com>

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**Fwd: BLK:151-1**

2 messages

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**Mathew Harant** <mharant@newmar.com>  
To: Service Department <servicedept@newmar.com>  
Cc: Anthony Petta <APetta@zancorhomes.com>

Tue, Sep 19, 2023 at 1:55 PM

N000531 ZANCOR CALEDON CLUB

----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>  
Date: Tue, Sep 19, 2023 at 1:51 PM  
Subject: BLK:151-1  
To: Mathew Harant <mharant@newmar.com>

Please replace slab upper bedroom balcony door damaged top left corner thank you it's urgent as the PDI is on Monday we are first cleaning on this Friday closing on Tuesday

Sent from my iPhone

**Mathew Harant**  
**Sales Account Manager**

**Newmar Window Manufacturing Inc.**

7630 Airport Road  
Mississauga, Ontario L4T 4G6  
Tel: 905-672-1233  
Fax: 905-672-1076  
Toll Free: 1-800-263-5634  
www.newmar.com

***Click here for information on Newmar Aluminum Window Wall systems***

***Manufacturers of Quality Windows and Entrance Door Systems***

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**3 attachments**

**IMG\_8179.jpg**  
41K



Service Department <servicedept@newmar.com>

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**Fwd: BLK:151-1**

1 message

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**Mathew Harant** <mharant@newmar.com>  
To: Service Department <servicedept@newmar.com>  
Cc: Anthony Petta <APetta@zancorhomes.com>

Fri, Sep 1, 2023 at 10:50 AM

N000531 ZANCOR CALEDON CLUB

----- Forwarded message -----

From: **Anthony Petta** <APetta@zancorhomes.com>  
Date: Fri, Sep 1, 2023 at 10:46 AM  
Subject: BLK:151-1  
To: Mathew Harant <mharant@newmar.com>

Broken glass fixed side kitchen window outstanding over four weeks old please expedite