



First Canadian Hardwood
176 Rivermede rd., unit # 1
Concorde, Ontario
L4K 3M7

Nov 20, 2024

Attn: Carmine

Re: Site Inspection Report: Lot 3-213W Belle Aire Shores, Innisfil, Zancor Homes, Nov 15, 2024

This home was inspected on Nov 15, 2024. The floor is approximately 1,200 ft² of 5" Solid Sawn White Oak Character grade Gotham Pearl. The floor was installed on May 23, 2023.

The homeowner is complaining of cupping and chips on floor.

The following observations were made during the inspection:

- The floor is not cupped. There was no cupping measured using the smallest feeler gauge. (0.0025")
- There is one butt joint with 0.009" of overwood.
- There are 2 boards with edge damage.
- There is one board with end damage.
- There is one board with corner damage.
- The relative humidity was measured at 30 % on the Mainfloor, and 25% in the basement. The moisture content of the flooring was measured at 7% average. There is no humidifier on the furnace.

The current homeowner, Antonio, stated that he purchased the home from the original owner.

After the site examination, an analysis of the pictures, data, and review with Vintage technical staff, it is concluded that the floor is flat, not cupped. The damage is suspected to be installation or post installation. The one butt joint with overwood is within acceptable tolerances.

Vintage's warranty does not extend past the primary owner of the floor. Vintage warranty does not cover installation nor post-installation damage. We recommend that a humidifier be installed on the furnace.

Sincerely,

A handwritten signature in black ink, appearing to read 'Phil Kavanagh', with a stylized flourish at the end.

Phil Kavanagh
Vintage Hardwood Flooring